

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 19th March, 2020

Complainant : Shri Ram Kishore-Present

Respondent : District Magistrate (Central)
Revenue Department,
GNCT of Delhi-through
Shri Arun Kumar, P.A.,
O/o Tehsildar (Dwarka), Distt.
South West, GNCT of Delhi

Grievance No. : PGC/2019/A.II/Rev./09

1. Brief Facts of the Case

1.1 Shri Ram Kishore has filed a grievance before the Public Grievances Commission aggrieved by non-issuance of Caste Certificate in respect of his child by Revenue Department, GNCT of Delhi, despite applying for the same on 31.10.2018 and depositing the mandatory fee of Rs. 50/-.

2. Facts emerged during the proceedings

2.1 No action taken report has been filed.

2.2 Shri Arun Kumar, PA, representing Tehsildar (Dwarka) stated that Tehsildar could not come for the hearing/proceeding today due to an urgent official commitment in office. He stated that the complainant has not yet applied afresh for issuance of Caste Certificate in the office of SDM (Dwarka) though he has assured the Commission to do so, in the last hearing. Thus, no action could be taken by Tehsildar (Dwarka) in the matter.

2.2 From the record on file, it is seen that Shri Subhash Rana, Executive Magistrate (Karol Bagh), office of Sub-Divisional Magistrate (Karol Bagh), GNCT of Delhi had intimated the Commission vide his letter dated 14.02.2020 that the request/ Application Form of Shri Ram

Kishore, the complainant submitted in o/o SDM, Karol Bagh, was forwarded to SDM/Tehsildar (Dwarka), New Delhi vide letter dated 24.12.2019. A Copy of the same handed over to Shri Arun Kumar representing Tehsildar (Dwarka).

2.3 The complainant is present and stated that he has not applied for the Caste Certificate with the office of Tehsildar (Dwarka) as advised by the Commission/concerned Tehsildar. He maintained that he had already applied for issuance of the Caste Certificate long time back and paid the requisite fee. Hence he would not apply for the same afresh. He insisted that Caste Certificate should be issued to him immediately by the concerned Tehsildar (Dwarka), GNCT of Delhi.

2.4 The Commission notes that certificate has not been issued to the complainant so far by the office of Tehsildar (Dwarka). Also, despite assurance by the complainant on the last date of hearing, when Shri Naveen Kumar, Tehsildar (Dwarka) was also present, is not willing to cooperate with the revenue officials in issuing the Caste Certificate despite assurance given by Tehsildar (Dwarka) that the Caste Certificate would be issued within 03 days subject to filing of fresh application by the complainant.

3. Directions of PGC

3.1 **Shri Rahul Singh, District Magistrate, South-West**, GNCT of Delhi is requested to direct Sub-Divisional Magistrate (Dwarka), Revenue Department, GNCT of Delhi, to take necessary action and issue Caste Certificate to the complainant in respect of his child, within one week time, as the application of the complainant has already been transferred by Executive Magistrate (Karol Bagh) to SDM/Tehsildar (Dwarka) vide his letter dated 24.12.2019. Further, explanation of the concerned officer be obtained for not taking action in the matter despite transfer of application by Executive Magistrate (Karol Bagh) and assurance given to Commission in the matter. A status report in the matter along with explanation of the errant official (s) for not taking action be furnished to the Commission.

3.2 **Shri Naveen Kumar, Tehsildar (Dwarka), District South-West** shall ensure that Caste Certificate is issued to the complainant, as per rules, without delay. Tehsildar (Dwarka) shall also inform the Commission as soon as the Caste Certificate is issued to the complainant so that the matter could be concluded in the Commission. In case, the Caste Certificate is not issued within the said period, he shall inform the Commission personally alongwith reasons for the delay/not issuing the same.

3.3 The complainant is advised to inform the Commission once the Caste Certificate is received by him from the office of SDM (Dwarka)/Tehsildar (Dwarka).

3.4 With the above directions, the case stands closed in the Commission.

(SUDHIR YADAV)
MEMBER(PGC)

No. PGC/2019/Annex.II/Rev./09/

Dated :

1. The Divisional Commissioner, Revenue Department, GNCT of Delhi, 5-Sham Nath Marg, Delhi-110054 with the request to issue necessary directions/instructions to the officers under his control so that they do not make any false assurances or commitment before the Commission and honour their commitment as per the time-line given by the Commission.
2. Shri Rahul Singh, District Magistrate (South-West), Revenue Department, GNCT of Delhi, Old Terminal Tax Building, Kapashera, New Delhi.
3. District Magistrate (Central), Revenue Department, Govt. of NCT of Delhi, Old Employment Exchange, 14, Darya Ganj, New Delhi-110002.
4. Sub-Divisional Magistrate (Karol Bagh), Revenue Department, GNCT of Delhi, Flatted Factories Complex, Jhandewalan, New Delhi-110055.
5. Sub-Divisional Magistrate (Dwarka), Revenue Department, District South-West, GNCT of Delhi, Sector-10, Dwarka, near Metrol Station, New Delhi.
6. Shri Ram Kishore