

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 24th July, 2020

Complainant : Sh. Genda Lal,
Respondent : Deputy Commissioner
(Shahadara South Zone), EDMC
Grievance No. : PGC/2019/MCD/46

1. Brief facts of the complaint

Sh. Genda Lal has filed a grievance in PGC on 08.07.2019 for non-payment of terminal benefits after retirement on 31.12.2018, as Sanitary Inspector from EDMC.

2. Proceedings in the Public Grievances Commission

The PGC has convened six hearings in the matter and next hearing was fixed for 14.04.2020 which could not be held due to COVID-19 pandemic situations.

Hence a meeting was called for 24.07.2020 wherein Sh. R.C. Sahoo, Asstt. Commissioner, Shahadara Zone was advised to attend along with Action Taken Report in the matter.

3. Relevant facts emerging during the hearing

3.1 Sh. Ramesh Sahoo, Assistant Commissioner, Shahadara South Zone, EDMC is present in the meeting and submitted a Status Report stating that

“the details of superannuation / terminal benefits of Sh. Genda Lal are as under:-

S.No.	Terminal Benefits	Amount	Paid on
1.	Leave Encashment	Rs.6,98,690/-	26.12.2018

2.	Gratuity	Rs.10,79,792/-	13.12.2019
3.	Commutation of Pension	Rs.12,60,565/-	13.12.2019
4.	Pension	*****	PPO No. SS / 2018 / DEC / DEMS / SAP/234 allotted
5.	GPF	Rs.13,18,052/-	paid
6.	GIS	Rs. 10,002/-	Bill passed on 08.07.2020 and payment being made shortly.

3.2 From the status report submitted by the department it is seen that all terminal benefits except GIS, for which bill has been passed on 08.07.2020, have been made to the complainant.

4. Recommendations of the PGC

As the complainant has been paid all his terminal benefits, the matter stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2019/MCD/46/

Dated :

To:

1. Sh. A. Nedunchezhiyan, Deputy Commissioner, Civil Lines Zone, North DMC, 16 Rajpur Road, Delhi – 110054
2. Sh. Ramesh Sahoo, Asstt. Commissioner, DEMS Department. Shahadara South Zone, EDMC, Near Karkardooma Court, Vishwas Nagar, Shahadara, Delhi – 110032

Copy for information to :

Sh. Genda Lal