

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 31<sup>st</sup> July, 2020

Complainant : Ms. Sushma  
Respondent : Deputy Commissioner (City SP Zone),  
Grievance No. : PGC/2020/MCD/02

**1. Brief facts of the complaint**

Ms. Sushma, W/o Sh. Baljit Singh, has filed a grievance in PGC against Sh. Banarsi Das for running illegal and unlawful factory of book binding and installation of heavy load paper cutting machines at House No.2923, Ground Floor, Gali Taksaliyan, Chorasi Ghanta Mandir, Sita Ram Bazar, Delhi – 110006, which is a residential area and thus, making the place polluted and hazardous for living.

**2. Proceedings in the Public Grievances Commission**

2.1 The PGC has convened first hearing in the matter on 24.02.2020 and the next hearing was fixed for 31.03.2020, which could not be held due to COVID-19 Pandemic situations.

2.2 A letter dated 22.05.2020 was sent to the Deputy Commissioner, City SP Zone to comply with the last directions passed by the Commission in the matter and submit an Action Taken Report within two weeks.

2.3 In response to this letter a letter dated 10.07.2020 is received from Asstt. Commissioner, City SP Zone stating that :

“It is submitted that the site was again inspected by the officials of BSES (Avinash Yadav, JE/BSES) and General Branch, City SP Zone

(Sh. Naresh Mann, LI/RC) on 30.06.2020. As per inspection report, the electricity of the site is already disconnected. During inspection the occupier was found using the solar energy for lighting for residential use. No machinery was found only store of some articles was found. Prima facie, in absence of any machinery there is no scope for any industrial work / activity in the premises. The photographs taken during the today's inspection are attached. The inspection report of representative of BSES and General Branch is attached.”

**3. Recommendations of the PGC :**

Keeping in view the Action Taken Report / Status Report submitted by the department, the matter stands closed in the Commission.

(SUDHIR YADAV)  
MEMBER

No. PGC/2020/MCD/02

Dated:

**To:**

1. Sh. Amitabh Srivastava, Asstt. Commissioner, City SP Zone, North DMC, Old Hindu College Building, Kashmere Gate, Delhi – 110006
2. Head, customer Care, BSES Yamuna Power Ltd., CBD-3, Ist Floor, Opp. Unity One Mall, Karkardooma, Delhi - 110032

**Copy for information to :**

Ms. Sushma