

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.1997

Date of hearing: 29.07.2020

Complainants : Sh. Raj Kumar – Present.

Respondent : District Magistrate (North-West),
Revenue Department, GNCTD
Sh Harish Kumar, Section Officer(GA)
Distt.North West.- Present.

Grievance No. : PGC/2019/A.II/Rev./01

1. Brief facts of the case

1.1. Shri Raj Kumar has filed a grievance petition before this Commission on 21.1.2019 requesting release of his retirement benefits by the Revenue Department, Distt. North-West, GNCTD, post his retirement from the Department on 30.6.2018. Despite many requests, no action has been taken by the respondent department on his grievance including fixation of pension correctly.

2. Facts emerged during the proceedings.

2.1 Shri Harish Kumar, Section Officer(GA), Office of District Magistrate(North West) GNCT of Delhi is present. He stated as follows: -

- “1. Payment of Rs.1,74,966/- on account of MACP arrears has been paid to the complainant. (Copy of Passbook entry enclosed)*
- 2. Payment of GIS of Rs.57,412/- in respect of Sh Raj Kumar, Kanungo(Retd.) has been paid. (Copy of Passbook entry enclosed)*
- 3. Revision of pension case has been settled. (Copy of PPO enclosed). It is further stated that arrear of pension revision will be paid by the CPAO (Difference of Gratuity is Rs.54,730/- and difference of Commutation of pension is Rs.60,963/-. His new Basic Pension is now Rs.26,800/-.*
- 4. Difference of E.L. Encashment of Rs.33,170/- has been paid to him.”*

2.2 Shri Raj Kumar, the complainant, is present confirmed that he has received the difference of E.L. Encashment of Rs.33,170/- yesterday. However, he requested that difference of Gratuity & Commutation on account of revision of pension be also released to him immediately.

2.3 Shri Harish Kumar, Section(GA) informed the Commission that difference of Gratuity & Commutation will be released by the Central Pension Accounting Office, Ministry of Finance, Govt. of India directly in the account of the beneficiary and the Department has no role to play in this matter. A letter in this regard has already been sent to CPAO for necessary action.

2.4 The above fact was brought to the notice of the complainant. The complainant expressed his satisfaction over action taken by the Department. He also thanked the Commission for redressal of all his grievances.

3. **Directions:**

3.1 From the facts on record and submissions made by the Section Officer(G) District (North West), Revenue Department, GNCT of Delhi, the case of the complainant stands disposed of in the Commission.

(SUDHIR YADAV)
MEMBER (PGC)

No.PGC/2019/A.II/Rev./01

Dated:

1. Shri Sandeep Mishra , District Magistrate (North-West), Revenue Department, Govt. of NCT of Delhi, Kanjhawala, Delhi- 110081.
2. Sub-Divisional Magistrate (Rohini)/HQ, O/o. District Magistrate(North West), Revenue Department, GNCT of Delhi, Kanjhawala, Delhi- 110081.
3. The Pay & Accounts Officer, Pay & Accounts Office No.VII, GNCT of Delhi, DTC Bus Depot, Peeragarhi, Delhi.
4. Accounts Officer, Office of District Magistrate (North-West), GNCT of Delhi. Kanjhawala, Delhi- 110081.
5. Shri Raj Kumar.