

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**  
**Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 02.09.2020

Complainant : M/s Arya & Associates.

Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD  
Through Sh. Nitin, Jr. Assistant,  
O/o. Nodal Officer(DJB)

Grievance No. : PGC/2019/A.II/DJB/68

**1. Brief facts of the case**

1.1 M/s. Arya Associates filed a grievance petition in the Public Grievances Commission aggrieved by raising of excess bill against K.No.152575866 by Delhi Jal Board.

**2. Facts emerged during the proceedings.**

2.1 Shri Nitin, Jr.Assistant, O/o. Nodal Officer, Delhi Jal Board, stated that the K.No. mentioned by the complainant is incomplete and mail address is also not correct. A copy of letter dated 24.02.2020 has also been filed on the same lines.

2.2 The complainant is not present.

**3. Directions :**

3.1 Since the complainant is not following up his case and also the K.No. and mail of the complainant is incorrect, as stated by the representative of the O/o. Nodal Officer, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)  
MEMBER(PGC)

No. PGC/2019/A.II/DJB/68

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya,  
Phase- II, Karol Bagh, New Delhi-110005.

2. M/s. Arya & Associates.