

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 09.09.2020

Complainant : Sh. Pawan Singhal.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD,
Through Sh.Ashok Kumar,
Executive Engineer (West)-III Present.
Grievance No. : PGC/2020/A.II/DJB/01

1. Brief facts of the case

1.1 Shri Pawan Singhal, complainant, has filed a grievance petition before this Commission against illegal and unauthorized digging of borewells, jet pumps and submersibles and huge wastage and illegal selling of fresh ground water in Punjabi Basti, Nangloi, Delhi. It was further mentioned in the complaint that most people do not use the water supplied by Delhi Jal Board despite presence of water meters in their houses. People do not want to pay water bills and use ground water illegally. The complainant has requested for Commission's intervention in the matter for appropriate direction to the concerned department.

2. Facts emerged during the proceedings.

2.1 Shri Ashok Kumar, Executive Engineer(West)-III of the respondent department filed an action taken report. It is stated that "*Complaints regarding illegal extraction of ground water in Punjabi Basti, Nangloi have been received from various persons including Sh. Pawan Singhal addressed to various authorities which includes Prime Minister of India, LG of NCT of Delhi, Chairman, Delhi Jal Board etc. Delhi Jal Board is not mandated to disconnect the illegal borewells. The power to seal & disconnection of illegal borewells has been given to the Office of District Magistrate concerned.*"

In view of above, references received regarding illegal extraction of ground water in Punjabi Basti Nangloi have been forwarded to Sub-Divisional Magistrate(Punjabi Bagh) for sealing the existing borewells.

That a joint drive was carried out on 31/01/2020 by a team of Office of SDM, Punjabi Bagh, Delhi Police and Delhi Jal Board. A total number of 43 houses where illegal borewells are allegedly installed and it was found that only one bore well was found, two properties were sealed and no borewell existed at 40 properties. In the hearing on 19.08.2020 in PGC, action taken report was submitted by SDM Office and the orders were passed on 19.08.2020.

Present petition is similar.”

2.2 The complainant is not present. He was also not present during the earlier hearing held on 11.03.2020.

3. Directions :

3.1 The Commission appreciates and satisfied with the swift action taken by the Sub-Divisional Magistrate(Punjabi Bagh) and also Executive Engineer (West)-III, Delhi Jal Board in the such matters.

3.2 The complainant is cautioned not to file such frivolous complaints in future without ascertaining the facts and also in which already an inspection has been conducted and action taken by the SDM concerned. This leads to wastage of time of the Commission as well as the respondent departments. Further, the complainant is barred from filing or raising any issue with regard to present grievance in future. In case he has any grievances, he may first approach the concerned officers/departments for redressal of his grievances before approaching the Commission.

3.3 Sub-Divisional Magistrate(Punjabi Bagh) and Executive Engineer(West)-III, Delhi Jal Board are advised to keep a check on such complainants having vested interest and who file such frivolous complaints without ascertaining the facts. A suitable advisory in this regard be given to them before taking any stern action, as per rule, against such complainants. This matter be also brought to the knowledge of the area MLA so that people are properly guided and made aware of repercussions.

(MRS. MADHU SHARAN)
MEMBER(PGC)

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
2. Sub-Divisional Magistrate (Punjabi Bagh), GNCT of Delhi, Main Rohtak Road, Nangloi, Delhi-110041.
3. The Executive Engineer(West)-III, Delhi Jal Board, GNCT of Delhi, Nangloi, Ph-III, Near Barat Ghar, Delhi-110041.

E mail: eewestiii@gmail.com

4. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi
4. Shri Pawan Singhal.

