

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 10.09.2020

Complainant : Sh. Satish Kumar.

Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD  
Through Sh. D.K. Kansal, AE – Present.

Grievance No. : PGC/2020/A.II/DJB/11

**1. Brief facts of the case**

1.1 Shri Satish Kumar, complainant, has filed a grievance petition before Public Grievances Commission, aggrieved by illegal digging of borewells, jet pumps and submersibles and huge extraction of ground water in Punjabi Basti, Nangloi.

**2. Facts emerged during the proceedings.**

2.1 Shri D.K. Kansal, Assistant Engineer, Delhi Jal Board filed an action taken report on behalf of Shri Ashok Kumar, Executive Engineer(West)-III. It is stated in the ATR that *“A joint drive was carried out on 31/01/2020 by a by a team of Office of SDM, Punjabi Bagh, Delhi Police and Delhi Jal Board. A total number of 43 houses where illegal borewells are allegedly installed and it was found that only one bore well was found, two properties were sealed and no borewell existed at 40 properties. In the hearing on 19.08.2020 in PGC, action taken report was submitted by SDM Office and the orders were passed on 19.08.2020.*

*Present petition is similar.”*

2.2 The complainant is not present.

**3. Directions :**

3.1 The Commission appreciates and satisfied with the swift action taken by the Sub-Divisional Magistrate(Punjabi Bagh) and also Executive Engineer (West)-III, Delhi Jal Board in the such matters earlier.

3.2 The complainant is cautioned not to file such frivolous complaints in future without ascertaining the facts and also in which already an inspection has been conducted and action taken by the SDM concerned. This leads to wastage of time of the Commission as well as the respondent departments. Further, the complainant is barred from filing or raising any issue with regard to present grievance in future. In case he has any grievances, he may first approach the concerned officers/departments for redressal of his grievances before approaching the Commission.

3.3 Sub-Divisional Magistrate(Punjabi Bagh) and Executive Engineer(West)-III, Delhi Jal Board are advised to keep a check on such complainants having vested interest and who file such frivolous complaints without ascertaining the facts. A suitable advisory in this regard be given to them before taking any stern action, as per rule, against such complainants. This matter be also brought to the knowledge of the area MLA so that people are properly guided and made aware of repercussions.

3.4 With the above observations, the matter stands closed in the Commission.

(MRS. MADHU SHARAN)  
MEMBER(PGC)

PGC/2020/A.II/DJB/11

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi  
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4. The Executive Engineer(Project) W-IX, Delhi Jal Board, GNCT of Delhi, Ashok Vihar Overhead Tank, Delhi-110052.  
E mail: [projectwater9@gmail.com](mailto:projectwater9@gmail.com)
5. Sub-Divisional Magistrate(Punjabi Bagh), GNCT of Delhi, Main Rohtak Road, Nangloi, Delhi-110041.
6. Sh. Satish Kumar.