

**PUBLIC GRIEVANCES COMMISSION  
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 15.09.2020

Complainant : Shri Gajender Tiwari  
Respondent : Principal Secretary (Power),  
Govt. of NCT of Delhi

**1. Brief facts of the case**

- 1.1 Shri Gajender Tiwari has filed a grievance in PGC with regard to installation of domestic electrical connection on his request no. 2021838534 at his residence 2<sup>nd</sup> floor, 1/222, Masjid quarters, Jama Masjid, Sadar Bazar, Delhi Cantt, New Delhi-110 010.

**2. Facts emerged during the proceedings**

- 2.1 None from the respondent department is present in the hearing. However, the TPDDL officer, vide e-mail dated 14.09.2020, informed that the officers conversant with the case are home quarantined due to Covid-19 in one of the officer. Further, the department has filed an Action Taken Report dated 12.08.2020 vide e-mail and the same is taken on record stating that "*Meter has been installed at applied premises vide new connection notification no. 2021838534 with the help extended by Police.*"
- 2.2 The complainant present in the hearing also confirmed that the necessary action in the form of meter installation at his premises has been done by the respondent department.

**3. Directions**

- 3.1 The case stands disposed of in the Commission as the meter has been installed at the complainant's premises and the complainant present in the hearing also confirmed the same. Further, the complainant is at liberty to approach TPDDL as well as the Commission in case he has any further grievance with regard to his present complaint.

**(SMT. MADHU SHARAN)**  
**MEMBER (PGC)**

No.PGC/2019/A.II/Power/28

Dated: .09.2020

Copy to:

1. The Principal Secretary (Power), Deptt.of Power, GNCT of Delhi, 8<sup>th</sup> Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Sh. C.M. Middha, Head of Group, (PA & LS), TPDDL, CenCare Building, Opp. C-2 Block, Lawrence Road, Keshav Puram, New Delhi.
3. Sh. Gajender Tiwari