

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 24.09.2020

Complainant : Sh. Gaja Nand Sharma.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh.S.K. Chauhan,
Zonal Engineer(NW-II) - Present.

Grievance No. : PGC/2020/A.II/DJB/25

1. Brief facts of the case

1.1 Sh. Gaja Nand Sharma, the complainant, has filed a grievance petition before the Public Grievances Commission, aggrieved by no water in his area at F-44, Vijay Vihar, Phase-I, Rohini, Delhi.

2. Facts emerged during the proceedings.

2.1 Shri S.K. Chauhan, Zonal Engineer, filed an action taken report on behalf of Executive Engineer(NW)-II, Delhi Jal Board. It has been stated that "*The complaint has been resolved and now water is available at this location. The same has also been confirmed by the complainant during the inspection of area by A.E., Sh. Pramod Kumar.*"

The Zonal Engineer further stated that a message has been received on his mobile number from the complainant that he has no further grievances against DJB and his water problem has been resolved.

2.2 The complainant is not present. However, an email dated September 24, 2020, has been received from him stating that his water related problem has been resolved and he wants to withdraw his complaint.

3. Directions :

3.1 In view of the prompt action taken by Delhi Jal Board in resolving the grievance of the complainant which has also been confirmed by the complainant, the matter stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2020/A.II/DJB/25

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. The Executive Engineer(NW)-II, Delhi Jal Board, GNCT of Delhi, H-Block, Sector-15, Rohini, Delhi-110089.
E mail: eenw2.djb@gmail.com
5. Sh.Gaja Nand Sharma.