

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 23.09.2020

Complainant : Mr. John Panicker
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh.Bindra Prasad,
Zonal Engineer(Central)-II – Present.
Grievance No. : PGC/2019/A.II/DJB/59

1. Brief facts of the case

1.1 Mr. John Panicker, has filed a grievance petition before Public Grievances Commission, against owner of House No.202-B, First Floor, LIG DDA flat, Motia Khan, Paharganj, Delhi for non-repairing of sewerage water line bursted leaking which is emanating foul smell in his House No.202-A, LIG DDA Flats, Motia Khan, Paharganj, Delhi-110055.

2. Facts emerged during the proceedings.

2.1 An action taken report has been filed on behalf of EE(Central)-II, Delhi Jal Board, stating that *"There is seepage problem in the complainant's house from upper floor and the complainant wants that the water connection of the upper floor is disconnected to sort out this problem. The concerned staff has already expressed inability to do so to the complainant who is advised to take up the matter with DDA as these quarters are maintained by that department."*

2.2 The complainant is not present.

3. Directions :

3.1 In view of the submissions made by the Zonal Engineer, DJB, the case of the complainant stands dismissed as it is beyond the jurisdiction of the respondent department.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2019/A.II/DJB/59

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. Executive Engineer(Central)-II, Delhi Jal Board, GNCT of Delhi, Andha Mughal, Partap Nagar (Near Metro Station), Delhi-110007.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Mr.John Panicker.