

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 21.09.2020

Complainant : Sh.Surinder Dhiman.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Shri S.K. Meena, AE(SW-I)-Present.
Grievance No. : PGC/2020/A.II/DJB/43

1. Brief facts of the case

1.1 Shri Surinder Dhiman, the complainant, has filed a grievance petition before Public Grievances Commission, aggrieved by not getting water supply/irregular timings of water supply in Dashrath Puri, New Delhi.

2. Facts emerged during the proceedings.

2.1 Shri S.K. Meena, AE(SW-I), Delhi Jal Board, filed an action taken report. It is stated in the report that "*Dasrathpuri U/A and is unplanned colony. The Colony is located at the tail end of the distribution network of CT-1 from where supply supply is being made on daily basis. The problem of short supply/low pressure is being observed due to increase in demand of area residents in summer season.*

However, water can be supplied through water tankers on demand but the complainant has refused to take water through water tankers when contacted."

2.2 The complainant is not present. However, he telephonically informed the Commission today that problem of water has been resolved by Delhi Jal Board and he has no further grievance against the respondent department.

3. Directions :

3.1 In view of the prompt action taken by Delhi Jal Board, in redressing the grievances of the complainant which has been confirmed by the complainant, the case stands disposed of in PGC.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2020/A.II/DJB/43

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. Executive Engineer (SW)-I, Delhi Jal Board, GNCT of Delhi, Over Head Tank, Opposite Bharti College, Janakpuri, New Delhi.
5. Shri Surinder Dhiman.