## PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110

Tel. No. 011-23379900, 23379901, Fax No. 011-23370903 Website: www.pgc.delhigovt.nic.in E-mail:pgcdelhi@nic.in

# Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 28th Sept., 2020

Complainant : Sh. Om Prakash,

Respondent : Deputy Commissioner

Shahadara South Zone,

Grievance No. : PGC/2019/MCD/42

## 1. Brief facts of the complaint

Sh. Om Prakash has filed a grievance in PGC regarding non release of pensionary benefits of his deceased wife Smt. Shakuntala who had worked in EDMC as permanent sanitation worker and died on 23.05.2010.

## 2. Proceedings in the Public Grievances Commission

The PGC has convened eight hearings in the matter on different dates and in the hearing held on 28.09.2020, the following are present:

Complainant : Absent

Respondent: Sh. R.C. Sahoo,

Asstt. Commissioner, Shahadara (S)

#### 3. Relevant facts that emerged during the hearing

3.1 Sh. Ramesh Sahoo, Assistant Commissioner, Shahadara South Zone, EDMC is present in the hearing and submitted a status report stating that

"The terminal / retirement benefits of Sh. Om Prakash S/o Sh. Chhotey Lal are as under :-

S.No.	Terminal Benefits	Amount	Paid On
1.	Leave	Rs.3,70,358/-	Paid on 29.06.2019
	Encashment		
2.	Gratuity	Rs.6,24,624/-	Paid on 11.11.2019

3.	Commutation of Pension	Rs.7,15,828/-	Paid on 11.11.2019
4.	Pension vide PPO No. 6291	Rs.18200/-	PPO No. allotted
5.	GPF	Rs.4,79,556/-	Bill passed and payment shall be made shortly
6.	GIS	Rs. 5,879/-	Bill passed and payment shall be made shortly

### 4. Recommendations of the PGC

- 4.1 Sh. Ramesh Sahoo, Asstt. Commissioner, Shahadara South Zone is advised to take further necessary action for release of GPF and GIS of the complainant, in a time bound manner.
- 4.2 Sh. A. Nedunchezhiyan, Deputy Commissioner, Shahadara South Zone is advised to ensure that necessary action in the matter is taken by the concerned officers.
- 4.3 With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV) MEMBER

No. PGC/2019/MCD/42/ Dated:

#### To:

- Sh. A. Nedunchezhiyan, Deputy Commissioner, Shahadara South Zone, EDMC, Zonal Office Building, Vishwas Nagar Institutional Area, Karkardooma, Delhi – 110032
- Sh. R.C.Sahoo, Asstt. Commissioner, Shahadara South Zone, Zonal Office Building, Vishwas Nagar Institutional Area, Karkardooma, Delhi – 110032

## Copy for information to :

Sh. Om Prakash