

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 30th Sept., 2020

Complainant : Sh. Rajan
Respondent : Deputy Commissioner
(Rohini Zone), North DMC
Grievance No. : PGC/2019/MCD/110

1. Brief facts of the complaint

Sh. Rajan has filed a grievance in PGC regarding encroachment on footpath opposite H-Block, Market No. 2, Mangol Puri and non action by the officers of Rohini Zone, North DMC.

2. Proceedings in the Public Grievances Commission

The PGC has convened three hearings in the matter so far and in the hearing held on 30.09.2020, the following are present:

Complainant : Present
Respondent : Sh. Deepak Kumar, ASO,
Sh. Raj Kr. Singh, SO/Hort.
Sh. Vijay Yadav, PHI
Rohini Zone, North DMC

3. Relevant facts that emerged during the hearing

3.1 Shri Deepak Kumar, ASO, Rohini Zone is present in the hearing and submitted a status report from Sh. Dinesh Sharma, A.O. stating that :

“With reference to the direction issued by PGC in its letter dated 04.02.2020 on above mentioned grievance, the summary of ATR is furnished here under :

Date of Action fixed	Letter issued to SHO for joint action in Y, H Block, Mangol Puri for encroachment removal action	Police force not provide d & action not taken	No. of items impounded	Vigil letter sent to SHO
17.02.20	Not available	No	04 (plus 04 temporary chhapar removed	No.AC/RZ/2020/D-1770 dated 17.02.2020
24.03.20	No.AC/RZ/2020/D-1889 dated 18.03.2020	No	---	----
13.06.20	No.AC/RZ/2020/D-42 dated 10.06.2020	No.	----	----
24.07.20	No.AC/RZ/2020/D-78 dated 07.07.2020	No	----	----
20.07.20	No.AC/RZ/2020/D-92 dated	Yes	22	No.ADC/RZ/2020/D-102 dated

	16.07.2020			20.07.2020
17.08.2020	No.ADC/RZ/2020/D-149 dated 13.08.2020	Yes	15	-----
08.09.2020	No.ADC/RZ/2020/D-278 dated 03.09.2020	Yes	08 (06-08 jhuggis & structures were demolished) photographs enclosed	No.ADC/RZ/2020/295 dated 11.09.2020

3.2 Sh. Raj Kumar Singh, SO/H is present in the hearing informed that the park which belongs to Horticulture Department is free from encroachment.

3.3 Sh.Vijay Yadav, PHI is present in the hearing and submitted a report from DHO, Rohini zone stating that:

“The Public Health Department takes action against vendors selling eatables and drinks exposed to dust and flies. The matter of removal of unauthorized temporary and permanent encroachment (khokhas) from footpath pertains to General Branch and Engineering Department.”

4. Recommendations of the PGC

Sh. Dinesh Sharma, Admn. Officer, Rohini Zone is advised to direct the field staff to keep a vigil in the area so that the encroachment, once removed do not reoccur.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2019/MCD/110/

Dated:

To:

Sh. Dinesh Sharma, Administrative Officer, Rohini
Zone, North DMC, Zonal Office Building, Near Rajiv
Gandhi Cancer Hospital, Sector-5, Rohini, Delhi -
110085

Copy for information to :

Sh. Rajan