

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 07.10.2020

Complainant : Ms.Gunjan Ghai.

Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD  
Through Sh.Ved Prakash  
Meter Reader/Inspector  
O/o. ZRO(SW-I) – Present.

Grievance No. : PGC/2020/A.II/DJB/33

**1. Brief facts of the case**

1.1 Ms.Gunjan Ghai, complainant, has filed a grievance petition before Public Grievances Commission, complaining against ongoing illegal water connection taken in Khushi Ram Park, House No.8 & 9. She further stated in her petition that a complaint has been made to local JE for that but they are also incapable of stopping them from doing illegal water connection. Furthermore, said persons neither live in Om Vihar nor they have right to take water connections from there.

**2. Facts emerged during the proceedings.**

2.1 A report has been received on 07.10.2020 from ZRO(SW)-I, Delhi Jal Board. Details of 08 functional water connections have been mentioned in the report as follows:

S.No.	K.No.	Name
1.	9369234593	Ms. Priti
2.	9687506022	Ms. Priti
3.	8143431722	Ms.Chanda Kumari
4.	5196149960	Ms.Deepa Rautela
5.	9882479821	Ms.Priti
6.	6481862979	Ms. Priti
7.	1848200817	Janki Chaturvedi
8.	5712916867	Ms. Priti

It is further stated in the report that as per provided address (H.No.08 & 09, Khushi Ram Park, Om Vihar, Uttam Nagar), there are eight water connections. There is no illegal water connection and the area is around 150 Sq.yd. having total 08 flats as per available records.

**3. Directions :**

3.1 In view of the submissions made by the ZRO(SW)-I, Delhi Jal Board and also since the complainant is not present, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)  
MEMBER(PGC)

PGC/2020/A.II/DJB/33

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
4. Sh. Sanjay Pandey, Zonal Revenue Officer (SW-I), Delhi Jal Board, GNCT of Delhi, Kakrola Housing Complex, Kakrola More, Dwarka, New Delhi.
5. Ms. Gunjan Ghai.