

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 07.10.2020

Complainant : qwertuio@protonmail.com

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD

Grievance No. : PGC/2020/A.II/DJB/31

1. Brief facts of the case

1.1 A grievance petition has been received through e mail dated June 7, 2020 regarding providing of illegal water connection in House No.8 & 9, Khushi Ram Park. Further, there have been rampant illegal activities in Om Vihar, Uttam Nagar with regard to illegal water connections. No action has been taken by Delhi Jal Board.

2. Facts emerged during the proceedings.

2.1 None present on behalf of the respondent department. No action taken report has been filed.

2.2 The complainant is not present.

2.3 The Commission notes that complaints are being filed but the complainant do not appear in person before the Commission to apprise the status of his/her grievance or the action taken by the respondent department which renders the proceedings infructuous and also waste time of the Commission as well as the officers of the respondent department. Further, in the present matter, there is no locus standi of the complainant as they are not directly affected. The contents of the grievance petition seems to be mere allegations.

3. Directions :

3.1 In view of the absence of the complainant, the case stands disposed of in the Commission as the complaint seems frivolous. The

Complainant is warned to be careful in future and is debarred from filing such complaints in the Commission. No such complaint shall be entertained by the Commission in future.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2020/A.II/DJB/31

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
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