

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 06.10.2020

Complainant : Sh.Dhanraj Kumar.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh.Govind Gaur,
Zonal Engineer (South)-IV - Present.

Grievance No. : PGC/2020/A.II/DJB/27

1. Brief facts of the case

1.1 Sh.Dhanraj Kumar, complainant, has filed a grievance petition before Public Grievances Commission, aggrieved by non-supply of water in H.No.76 A, Gali No.6, Methapur Extn., Badarpur by Delhi Jal Board.

2. Facts emerged during the proceedings.

2.1 Sh.Govind Gaur, Zonal Engineer (South)-IV Delhi Jal Board filed an action taken report. It is stated by him that “ *This area exist at the tail end of UGR(At Appolo Hospital) which causes low pressure and short supply of water. Also 7 nos. of T/wells has dried which causes shortage of water. Further, DJB has been supplying water through water tankers on alternate days from UGR from 4.00 P.M. to 8.00 P.M. and 3 to 6.00 A.M. (on Monday and Thursday). The complainant has been getting water in the morning hours from 3.00 a.m to 6.00 a.m., as confirmed by him.*”

2.2 The complainant is not present.

3. Directions :

3.1 In view of the prompt action taken by Delhi Jal Board in redressing the grievance of the complainant, as submitted by the Zonal Engineer, the case of the complainant stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)
Dated:

PGC/2020/A.II/DJB/27

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. Shri Dhanraj Kumar.