

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated**  
**25.9.1997**

Date of hearing: 16.09.2020

Complainant : Sh. Prem Chand.  
Respondent : District Magistrate (West)  
Revenue Department, GNCTD  
Grievance No. : PGC/2020/Rev./01

**1. Brief facts of the case**

1.1 Shri Prem Chand has filed a grievance petition before this Commission aggrieved by non-issuance of Caste Certificate in respect of her daughter, Hemlata, for which he had applied on 18.09.2019 in the Office of Sub-Divisional Magistrate, Rampura. It is further stated that despite a lapse of four (04) months, there has been no response from the Revenue officials. He has requested for Commission's intervention in passing appropriate directions to the respondent department to do the needful promptly.

**2. Facts emerged during the proceedings**

2.1 None present on behalf of the District Magistrate(North-West). However, a letter has been received from the Executive Magistrate, Saraswati Vihar informing that an application No.90510000551397 was received in the Office of Sub-Divisional Magistrate(Saraswati Vihar) for issuance of Caste Certificate to Hemlata on 18.19.2019. A letter of verification of Caste Certificate was issued on 07.10.2019. As the verification report was not received upto 18/02/2020, the same has been rejected. Further, the applicant again applied for the same and after due process the certificate was issued on 24/07/2020. Copy of the Caste Certificate in respect of Hemlata D/o. Prem Chand has been enclosed with the action taken report.

### **3. Directions**

3.1 In view of the prompt action taken by the Sub-Divisional Magistrate(Saraswati Vihar) for issuance of caste certificate in favour of the daughter of Shri Prem Chand, the complainant no further action is warranted in the matter. Hence, the matter stands disposed of in the Commission.

3.2 The complainant is advised to inform the Commission in writing that he has received the said Caste Certificate in respect of his daughter.

( SUDHIR YADAV )  
MEMBER(PGC)

PGC/2020/Rev./01

Dated:

1. Sh. Sandeep Mishra, District Magistrate (North-West), Revenue Department, Govt. of NCT of Delhi, Kanjhawala, Delhi-110081.
2. Dr. Mohd. Rehan Raza, Sub-Divisional Magistrate (Saraswati Vihar), GNCT of Delhi, Old Middle School Building Complex, Room No.7, Rampura, Delhi-110035.
3. Sh. Prem Chand.