

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-
110110

Tel Nos. 011-23379900-01 Fax No.011-23370903

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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 12.10.2020

Complainant : Shri Sanjeev Kumar.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh.O.P. Sharma,
A.E.(Project) W-IX.
Sh.Bharat Gawande, Manager(NWS) - Present.

Grievance No. : PGC/2020/A.II/DJB/17

1. Brief facts of the case

1.1 Shri Sanjeev Kumar, has filed a grievance petition before Public Grievances Commission (Dy.No.1352, 1404, 1429 dated 12th June, 2020) aggrieved by irregular timings in supply of water in B-Block, Gopal Nagar, Najafgarh by DJB and non-issuance of any schedule in this regard. He further stated that his K.No. is 6407838684 and his colony is getting contaminated water for the last many months. No action has been taken by officers of Delhi Jal Board so far despite repeated requests.

2. Facts emerged during the proceedings.

2.1 An action taken report has been filed stating that "*Water quality has been checked through authentic lab and copy of the test report is attached. The quality of water samples have been found as per IS standards. It is further assured that whenever the schedule of water supply will be changed, same will be communicated to residents as well as to the concerned RWAs.*"

2.2 The complainant is not present.

3. Directions :

3.1 In view of the prompt action taken by the respondent department in compliance of the orders of the Commission, the case of the Complainant stands disposed of.

(MRS. MADHU SHARAN)
MEMBER (PGC)

No.PGC/2020/A.II/DJB/17

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
2. Shri Naresh Kumar Dargan, Executive Engineer(Project)W-IX, Delhi Jal Board, GNCT of Delhi, Ashok Vihar Overhead Tank, Delhi-110052.
E mail: projectwater9@gmail.com
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board,
E mail: ee.blkuru1963@gmail.com
5. Shri Sanjeev Kumar.