# PUBLIC GRIEVANCES COMMISSION GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI P. Fototo (near ITO), Vikos Bhowan, M. Block, New Polhi 14014

I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110 Tel Nos. 011-23379900-01 Fax No.011-23370903

Website: www.pgc.delhigovt.nic.in E-mail:pgcdelhi@nic.in

#### Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 12.10.2020

Complainant : Smt.Janki Devi.
Respondent : The Director,

Dte.of Women & Child Development,

Govt.of NCT of Delhi.

Grievance No. : PGC/2020/WCD/03

#### 1. Brief facts of the case

1.1 Smt. Janki Devi, has filed a grievance petition before Public Grievances Commission, aggrieved by non-release of her widow pension by the Deptt.of Women & Child Development.

## 2. Facts emerged during the proceedings.

- 2.1 None present on behalf of the respondent department to apprise the status of the case.
- 2.2 The complainant is also not present.

#### 3. Directions

- 3.1 In view of the above, the case of the complainant stands disposed of in the Commission. She is advised to appear before Dy.Director(FAS), Department of Women & Child Development, Govt.of NCT of Delhi, in person to enable the respondent department to release her Widow Pension.
- 3.2 Dy.Director (FAS), Deptt. of Women & Child Development, is advised to verify the details as and when the complainant appears before her and release the Widow Pension as per rules.

(MRS. MADHU SHARAN ) MEMBER(PGC)

## No. PGC/2020/WCD/03

Dated:

- The Director, Department of Women & Child Development, Govt.of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-110006.
- Ms. Inderpreet Pathak, Dy.Director(FAS), Department of Women & Child Development, Govt.of NCT of Delhi, Maharana Pratap ISBT Building, Kashmere Gate, Delhi-110006.
   Email: ddfas01@gmail.com
- Ms. Asha Gandhi, District Officer(West), Deptt.of Women & Child Development, GNCT of Delhi, Nirmal Chayya Complex, Jail Road, Hari Nagar, New Delhi-110064.
- 4. Smt. Janki Devi