

***“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”***

**PUBLIC GRIEVANCES COMMISSION  
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 03.11.2020

Complainant : Vanaspatisanrakshan  
Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD  
Through Sh.Mohd.Tanzir, ZE O/o.EE(South)-II - Present.  
Grievance No. : PGC/2019/A.II/DJB/58

**1. Brief facts of the case**

1.1 A grievance petition has been received from Vanaspatisanrakshan in the Public Grievances Commission aggrieved by choked sewer lines outside Chest & T.B. Hospital, Nehru Nagar, New Delhi.

**2. Facts emerged during the proceedings.**

2.1 An action taken report has been filed on behalf of Executive Engineer(South)-II, Delhi Jal Board. It is stated in the report that *“The area of Nehru Nagar, Near Chest & TB Hospital has been inspected by the field staff at number of occasions. The sewerage system of this area is running smoothly and no overflow of sewer is found.*

*A request letter has been sent to EE(Civil) (Plant) S/E for expediting the desilting process of gravity ducts passing from Chest and T.B. Hospital.*

*Further, action against defaulter for overflow of precious drinking water has been initiated, as per rules.”*

2.2. None present on behalf of the complainant.

**3. Directions :**

3.1 In view of the effective action taken by the respondent department and in view of the fact that the complainant is not present to pursue the case, the same stands disposed of in the Commission.

(MRS. MADHU SHARAN)  
MEMBER(PGC)

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
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