

***“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”***

**PUBLIC GRIEVANCES COMMISSION  
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-  
110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR  
dated 25.9.97**

Date of hearing: 02.11.2020

Complainant : Smt. Nirmala.

Respondent : The Director,  
Dte.of Social Welfare,  
Govt.of NCT of Delhi.  
Through Sh.Rajender Prasad Yadav.  
Superintendent(South).

Through Ms.Preeti Gupta,  
Welfare Officer,  
Deptt.of WCD, GNCTD – Present.

Grievance No. : PGC/2020/A.II/DSW/02

**1. Brief facts of the case**

1.1 Smt. Nirmala has filed a grievance petition before Public Grievances Commission, aggrieved by non-receiving of Widow Pension from Department of Women & Child Development, GNCTD of Delhi.

**2. Facts emerged during the proceedings.**

2.1 Ms. Preeti Gupta, Welfare Officer, Deptt. of Women Child Development, GNCT of Delhi, filed an action taken report. It is stated that *“The Widow Pension of Smt. Nirmala is being regularly credited in her bank account, HDFC Bank (Account No.50100183135281) till 09.10.2020 as per the information received from Headquarter(FAS).”*

2.2 The complainant is not present to apprise the Commission whether she is getting the Widow Pension regularly or not.

**3. Directions**

3.1 In view of the submissions made by the representative appearing on behalf of Ms. Anita Gaur, District Officer(South), Deptt.of Women & Child Development, GNCT of Delhi and in view of the fact that the complainant is not present, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN )  
MEMBER(PGC)

No.PGC/2020/A.II/DSW/02

Dated:

1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. The Director, Department of Women & Child Development, GNCT of Delhi, ISBT Building, 1<sup>ST</sup> Floor, Kashmere Gate, Delhi.
3. District Officer(South), Department of Women & Child Development, GNCT of Delhi, Kasturba Niketan Complex, Lajpat Nagar-II, New Delhi-110024.
4. Smt. Nirmala.
5. Sh. K.D. Insha