

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 20.10.2020

Complainant : Sh. Love Kumar Sharma.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Sh.Satish Kumar Sharma,
Sr.Asstt.
O/o.ZRO(West)-II - Present.

Grievance No. : PGC/2020/A.II/DJB/53

1. Brief facts of the case

1.1 Sh.Love Kumar Sharma, complainant, R/o.21/11, West Patel Nagar, Delhi, has filed a grievance petition before the Public Grievances Commission, aggrieved by inflated water bill in respect of K.No.6709381000.

2. Facts emerged during the proceedings.

2.1 An action taken report has been filed on behalf of ZRO(West)-II, Delhi Jal Board. It has been stated in the report that water bill of K.No. 6709381000 has already been rectified/corrected and the water charges bill have been generated according to actual consumption i.e. according to meter reading.

2.2 The complainant is not present. However, he has communicated to the Commission as well as to the respondent department that he is satisfied with the action taken by the respondent department with regard to his grievance of inflated water bill in respect of K.No. 6709381000. He requested to close the case.

3. Directions :

3.1 In view of the action taken by Delhi Jal Board in resolving the grievance of the complainant which has also been confirmed by the complainant, the matter stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. Zonal Revenue Officer(West)-II, Delhi Jal Board, GNCT of Delhi, O.H. Tank, Old Rajender Nagar, New Delhi-110060.
5. Sh.Love Kumar Sharma.

