

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 14.10.2020

Complainant : Ms. Sabita Rangra
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through S.K. Meena,
Asstt.Engineer - Present.
Grievance No. : PGC/2020/A.II/DJB/23

1. Brief facts of the case

1.1 Ms. Sabita Rangra, has filed a grievance petition before Public Grievances Commission aggrieved by non-availability of water in Street No.10, Dashrathpuri since 03/05/2020. It is further stated in the complaint that half of the colony is facing water crisis and the other half is getting water which is unfair. She requested for Commission's intervention for passing appropriate directions to Delhi Jal Board.

2. Facts emerged during the proceedings.

2.1 Shri S.K. Meena, Assistant Engineer, Delhi Jal Board filed an action taken report. It has been stated in the report that "*Dashrath Puri is u/a and unplanned colony. The colony is located at tail end of the distribution network of CT-1 from where water supply is being made on daily basis. Problem of short supply/low pressure is being observed due to increase in demand of area residents, in summer season.*

However, water can be supplied through tankers as and when required/demand."

2.2 A.E., DJB has furnished copy of the statement made by Smt.Reeta, mother of the complainant, as informed by the A.E, in which it has been stated that she is getting sufficient water everyday.

2.3 The complainant is not present.

3. Directions :

3.1 In view of the prompt action taken by the respondent department and absence of the complainant in the Commission, the case stands disposed of.

(MRS. MADHU SHARAN)
MEMBER (PGC)

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board,
E mail: ee.blkuru1963@gmail.com
4. Executive Engineer (SW)-I, Delhi Jal Board, GNCT of Delhi, Overhead Tank, Opposite Bharti College, Janakpuri, New Delhi.
E mail: eesw1janakpuri@gmail.com
5. Ms.Sabita Rangra.