

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 21.10.2020

Complainant : Sh. Lal Babu Prasad – Present.
Respondent : The Director,
Dte.of Education,
Govt.of NCT of Delhi,
Old Secretariat, Delhi-110054
Through Sh. Sushil Kumar,
Dy.Director of Education Zone-21
Sh.Bijender Singh,
V.P./DTE. – Present.
Grievance No. : PGC/2020/A.II/Edn./13

1. Brief facts of the complaint

1.1 Sh. Lal Babu Prasad filed a grievance petition before the Public Grievances Commission aggrieved by non-issuance of Transfer Certificate in respect of the children namely, Ms.Janvi, Ms. Ritu and Aniket studying in Rahul Model Public School, Palam Colony, New Delhi. The school is demanding three months fee before releasing the Transfer Certificate.

2. Relevant facts emerging during the hearing

2.1 Dy.Director of Education, Zone-21, Distt. South West B-1, GNCT of Delhi filed an action taken report. It has been stated in the report that “*The School has issued TCs to the following wards of the complainant:*”

- i) *Ritu D/o. Mr. Manoj Kumar, Class-X, Admn. NO.3062.*
- ii) *Janvi D/o. Sh. Ashok Kumar, Class-VIII, Admn.No.4068*
- iii) *Aniket Kumar S/o. Mr.Ashok Kumar Prasad, Class-IV, Admn.No.3954.*

The parent was contacted on his telephone No.9268951940 by DDE Zone-21 and requested to collect the TC from his office on 19.10.2020.

2.2 A copy of the action taken report along with Transfer Certificates has been handed over to the complainant during the proceedings by DDE, Zone-21.

3. Directions of the PGC

3.1 In view of the action taken by the respondent department in prompt redressal of the grievances of the complainant, the case stands closed in the Commission.

3.2 The Commission appreciates the efforts put in by Dy. Director of Education, Zone-21, GNCT of Delhi in expeditious redressal of grievances of the complainant.

(MRS. MADHU SHARAN)
MEMBER

PGC/2020/A.II/Edn./13

Dated:

1. The Director, Dte. of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. The Spl. Director / Nodal Officer (PGC), Dte. of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. The Dy. Director of Education, District South West-B-1, GNCT of Delhi, Zone-21, Najafgarh, New Delhi.
4. Sh. Lal Babu Prasad.