## "No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

# PUBLIC GRIEVANCES COMMISSION GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110 Tel Nos. 011-23379900-01 Fax No.011-23370903

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### Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 23.11.2020

Complainant : Sh. Kachhal Prabhakar.

Respondent : The Director,

Deptt.of Social Welfare, Govt.of NCT of Delhi. Through Sh. Vikas Harit,

Jr.Asstt. O/o.DD(Disab.)- Present.

Grievance No. : PGC/2019/A.II/DSW/09

#### 1. Brief facts of the case

1.1 Shri Kachhal Prabhakar has filed a grievance petition before Public Grievances Commission, aggrieved by non-issuance of UDID Card (Application No.0704/00000/1809/0582980) by the Department of Social Welfare, GNCT of Delhi.

#### 2. Facts emerged during the proceedings.

- 2.1 An action taken report has been filed on behalf of Dy.Director(Disab.), Deptt.of Social Welfare. It is stated in the report that UDID Card in respect of Sh. Kachal Prabhakar has already been issued having application No.0704/00000/1809/0582980 and UDID No.DL0820619610002460 on 12.10.2020. The applicant has also been informed over telephone.
- 2.2 The complainant is not present.

#### 3. Directions

3.1 In view of the action taken by the respondent department and the UDID Card has been issued to the complainant, the case stands disposed of in the Commission.

- 1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
- Dy.Director(Disab.), Deptt.of Social Welfare, Govt.of NCT of Delhi, (Persons with Disabilities Welfare Branch) GLNS Complex, Delhi Gate, New Delhi.
- Sh. Sanjay Sharma, Section Officer(Admn.).
   Deptt.of Social Welfare, Govt.of NCT of Delhi,
   GLNS Building, Behind Delhi Gate, New Delhi-110002.
- 4. Sh. Kachhal Prabhakar.