# PUBLIC GRIEVANCES COMMISSION

(Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903

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#### Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 09th Dec., 2020

Complainant : Sh. Jai Kishan

Respondent : Deputy Commissioner

(Keshav Puram Zone), North DMC

Grievance No. : PGC/2019/MCD/119

## 1. Brief facts of the complaint

Sh. Jai Kishan had filed a grievance in PGC regarding three storied rubber wire manufacturing factory illegally operating in residential area without any valid licence, fire safety clearance etc. and causing health hazard for residents of the area.

### 2. Proceedings in the Public Grievances Commission

The PGC has convened four hearings in the matter and in the hearing held on 09.12.2020, the following are present:

Complainant : Present.

Respondent: Sh. Amit Chaudhary, EE, DPCC

#### 3. Relevant facts that emerged during the hearing

3.1 Sh. Amit Chaudhary, Ex. Engineer, DPCC filed an action taken report. It is stated in the report that "The documents were not complete, clarification was raised on 01.12.2020 for submission of requisite documents. The unit has submitted documents on 04.12.2020 which are being examined. Applications(Consent to Establish and operate) is under process in want of requisite documents.

Sh. Amit Chaudhary, Ex. Engineer, DPCC further stated that no violations have been found in running the said rubber wire manufacturing factory.

3.2 None present on behalf of Delhi Fire Service, Factory Licensing, North DMC. However, a letter addressed from Dy.Chief Fire Officer, Delhi Fire

Service to Commissioner, North DMC is on record wherein he has requested to forward the complete set of sanction building plans including fire and safety provisions as per BBL 2016/NBC 2016 of the said industry a already asked vide office letter dated 08.7.2020, as required under Rule 34 of Delhi Fire Service Rules 2010 for further necessary action. It is further stated in the letter that if no building plans is approved/avaiable then North DMC may take necessary action being the competent authority in the matter.

### 4. Recommendations of the PGC

- 4.1 Sh. M.K.Chattopadhyay, D.O. West, Delhi Fire Service is advised to pursue the matter with North DMC and take appropriate action as per rules.
- 4.2 Sh. Amit Chaudhary, Ex. Engineer, DPCC is advised to issue appropriate advisory to the residents of the building to adopt all preventive measures to contain foul smell emanating from the said industry in the area before issuing the consent to establish and operate.
- 4.3 Addl.Dy.Commissioner, Factory Licensing Department, North DMC is advised to ensure that there is no operation of the Unit till a consent to operate is issued by the DPCC and license is issued by the municipal corporation for operating the unit.
- 4.4 With the above observations, the case of the complainant stands disposed of in the Commission.

(SUDHIR YADAV) MEMBER

No. PGC/2019/MCD/119/

Date:

To:

- Sh. Mukesh Verma, D.O., North West, Delhi Fire Service, Connaught Place, New Delhi – 110001
- 2. Sh. Pinkesh Kumar, Deputy Director, Labour Department, D-Block, Second Floor, Govt. of NCT of Delhi, 5-Sham Nath Marg, Delhi 110054
- Sh. Gopal, ADC, Factory Licensing Department, North DMC, Dr. Shyama Prasad Mukherjee Civic Centre, JLN Marg, New Delhi – 110001
- 4. Sh. Amit Chaudhary, Ex. Engineer, CMC-III, Delhi Pollution Control Committee, 4<sup>th</sup> floor, ISBT Building, Kashmere Gate, Delhi 110006

5. Sh. S.K.Gupta, Dy. Labour Commissioner, North West, Labour Department, Govt. of NCT of Delhi, Nimri Colony, Ashok vihar, Phase-IV, Delhi - 110052

# Copy for information to :

Sh. Jai Kishan