

*“No carelessness until there is a cure Wear mask,
follow physical distancing & maintain hand hygiene”.*

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
M-Block , I.P. Estate (near ITO) Vikas Bhawan: New Delhi-2
Order under Para 2(B) of the PGC Resolution No. F.4/14/94-AR/dt. 25.9.97**

Date of hearing: 05.11.2020

Complainant : Sh. Ranvir Singh

Respondent : Principal Secretary,
Department of Power,
Govt. of NCT of Delhi
through
Shri Prabhat Sharma,
Sr. Executive, TPDDL - Present

Grievance No. : PGC/2020/Power/25
Grievance date : 23.09.2020

1. Brief facts of the complaint

- 1.1 Sh. Ranvir Singh has filed a grievance in PGC against the Tata Power DDL. The complainant is working as Asstt. Section Officer in Dte. of Education, Delhi Government who has been allotted Type-II Govt. Flat in Timarpur Delhi. He wishes to surrender this flat and therefore, wants the electricity connection at Type-II Govt. Flat to be disconnected. However, as per the complainant, the Tata Power DDL has not disconnected the said meter, provides him the final bill and issue No Dues Certificate despite many requests from him. As a result, he is not able to apply for surrendering his flat to Delhi Government.
- 1.2 The complainant wants his grievance redressed through intervention of the Commission.

2. Facts emerged during the proceedings.

- 2.1 Shri Prabhat Sharma, Sr. Executive (TPDDL) was present in the hearing and filed an Action Taken Report dated 04.11.2020 and the same is taken on record stating that *“Subject reference letter received by TPDDL on 04.11.2020 and hearing is scheduled on 05.11.2020. Therefore, four weeks time may be granted to look into the grievance.”*
- 2.2 Shri Prabhat Sharma, Sr. Executive (TPDDL) was present in the hearing and stated that the complainant has a marital dispute which is being heard in the Court. His wife is residing in the said house and on the request of the complainant, the TPDDL has sent their team on two occasions for disconnection. However, the complainant's wife creates a scene in front of the team and obstructed them from disconnecting the meter.
- However, the TPDDL representative submitted that they are willing to take action once again in case, the complainant could arrange to provide police protection so that the party complained against could not obstruct them from taking action in the matter.
- 2.3 The complainant was present in the hearing and stated that his wife, who is residing in the impugned flat, has filed a Court case for alimony and maintenance etc. He contested the TPDDL officer and submitted that as the said flat is allotted to him by the Delhi Government, a substantial amount in the form of House Rent Allowance (HRA) is being deducted every month from his salary. Further, he is also directed by the Court to pay Rs.18000/- per

month as maintenance. Thus, he is being put into a lot of financial burden without any fault on his part. Also, if he is not availing the benefit of the accommodation allotted to him, then he has all the right to surrender the said flat so that at least, his HRA may not be deducted.

3. **Directions**

- 3.1 The case stands disposed off as the grievance of the complainant is private in nature and as such, does not come under the jurisdiction of the Commission. Further, the complainant is at liberty to approach TPDDL as well as the Commission in case he has any further grievance with regard to his present complaint.

(SMT. MADHU SHARAN)
MEMBER (PGC)

No. PGC/2020/Power/25

Dated : .

Copy to:

Sh. C.M. Middha, HOG (PA & LS), Tata Power DDL, CENCARE Building,
Block C2, Keshavpuram, Lawrence Road, Delhi – 110035.

Sh. Ranvir Singh