

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 07.12.2020

Complainant : M/s. S.R. Traders
Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi.
Through Sh.Bhagwant Singh,
O/o. DDE Distt West-A – Present.
Grievance No. : PGC/2020/A.II/Edn./09

1. Brief facts of the complaint

1.1 A complaint has been received from M/s. S.R. Traders, Block A-6, House No.79, Ground Floor, Paschim Vihar, New Delhi-110063 aggrieved by non-payment of Rs.10,500/- for supplying 700 numbers of file covers to Office of Dy.Director of Education, Distt.West-A, Karam Pura, New Delhi.

2. Relevant facts emerging during the hearing

2.1 Shri Bhagwant Singh, ASO appearing on behalf of Dy.Director of Education, Distt West-A, GNCT of Delhi, filed an action taken report. It is stated that the outstanding payment of Rs.10,500/- in lieu of 700 files supplied by M/s.S.R.Traders has been credited in his account on 24.11.2020.

2.2 None present on behalf of the complainant. However, a letter through e-mail dated Dec.05,2020 has been received from M/s. S.R. Traders that the said payment has been received by them.

3. Directions of the PGC

3.1 In view of the action taken by Dy.Director of Education, District West-A, GNCT of Delhi in redressing the grievance of the complainant, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. The Deputy Director(HQ)/Nodal Officer, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. Dy.Director of Education, GNCT of Delhi, District West-A, Karampura, New Moti Nagar, New Delhi-110015.
4. Shri Ajay Gupta, Pay & Accounts Officer, Pay & Accounts Office No.18, GNCT of Delhi, DFS Building, Prasad Nagar, New Delhi.
5. M/s.S.R. Traders.