

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 07.12.2020

Complainant : Sh.Ram Shankar Gupta.

Respondent : The Director,
Dte.of Social Welfare,
Govt.of NCT of Delhi.
Sh.Akhilesh Kumar,
DDO/HO, GLNS – Present.

Grievance No. : PGC/2020/A.II/DSW/06

1. Brief facts of the case

1.1 Sh.Ram Shankar has filed a grievance petition before Public Grievances Commission, aggrieved by non-receiving of Gratuity, GPF, Pension etc. from Social Welfare Department, GNCT of Delhi.

2. Facts emerged during the proceedings.

2.1 Shri Akhilesh Kumar, DDO/HO, GLNS of the respondent department filed an action taken report. It is stated that "*Letter dated 20.10.2020 was sent to concerned branches of the Department viz. Vigilance, Administration and Litigation followed by a reminder dated 24.11.2020. However, till date no reply/response has been received from them till date.*

A letter dated 29.11.2020 was also sent by Speed Post to the complainant, Sh..R.S. Gupta. No reply/response has been received from him till date.

The Office has been facing severe shortage of staff till recently."

2.3 The complainant is not present. He was also not present on the last date of hearing.

3. Directions

3.1 The case of the complainant stands disposed in the Commission keeping in view the fact that he has never appeared before PGC to pursue his case or replied to the letters forwarded by the respondent department. Moreover, as per the DDO, the complainant remained under suspension/dismissed from service in the year 1998 on grounds of serious allegations of molestation/disobedience etc. Further, the Department has made sincere efforts in pursuing this case which is more than 20 years old and records like Service Book, Personal File are not traceable.

No. PGC/2020/A.II/DSW/06

Dated:

1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi,
GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. DDO/HOO, GLNS, Deptt.of Social Welfare, Govt.of NCT of Delhi,
Govt. Lady Noyce Sr.Sec.School for the Deaf, GLNS Complex,
Delhi Gate, New Delhi-110002.
3. Dy.Director(PGC Cell), Deptt.of Social Welfare, Govt.of NCT of
Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
4. Sh.Ram Shankar Gupta.