

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 01.12.2020

Complainant : Sh. Manoj Kumar.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Shri Y.D. Sharma,
ASO(NW)-II Rohini Zone - Present.
Grievance No. : PGC/2020/A.II/DJB/22

1. Brief facts of the case

1.1 Sh. Manoj Kumar, complainant, has filed a grievance petition before Public Grievances Commission, aggrieved by imposition of Rain Water Harvesting Penalty on his Society (Navyug CGHS), Sector 9, Rohini, and issuance of disconnection notice No.I/1119560374 dated 02/03/2019.

2. Facts emerged during the proceedings.

2.1 An action taken report has been filed on behalf of ZRO(NW)-II, Delhi Jal Board. It is stated in the report that *“The applicant has submitted representation on 03.11.2020. He has also attached adequacy certificate of Rain Water Harvesting System installed in their society i.e. Navyug CGHS Ltd. issued by EE(RWH/CWC), Delhi Jal Board on 06.01.2020. The same has already been forwarded for verification by the concerned office and the same is awaited so that record is updated. However, no Rain Water Harvesting Penalty is being levied since the date of submission of RWH Certificate. Further, 10% rebate given on actual bill on the basis of this RWH system.*

Copy of the bill dated 25.11.2020 amounting to (-) Rs.38,032/- in respect of Navyug CGHS has also been enclosed with the report.”

Further, it is stated by the representative of Delhi Jal Board that total amount will be adjusted in the water bills in a gradual manner.

2.2 The complainant is not present.

3. Directions :

3.1 In view of the action taken by the respondent department with regard to disposal of grievances of the complainant and, in view of the fact that the complainant is not present, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2020/A.II/DJB/22

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. Zonal Revenue Officer(W) NW-II, Rohini, Delhi Jal Board, GNCT of Delhi, Sector-6 (Near Vishram Chowk), New Delhi-110085.
5. Shri Manoj Kumar.

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