

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 1st Dec., 2020

Complainant : Sh. Sukh Sagar Nagrath
Respondent : Deputy Commissioner,
City SP Zone, North DMC
Grievance No. : PGC/2019/MCD/90

1. Brief facts of the complaint

Sh. Sukh Sagar Nagrath has filed a grievance in PGC regarding failure of North Delhi Municipal Corporation to repair the common passage outside his property bearing No. 202, Kamla Market, New Delhi.

2. Proceedings in the Public Grievances Commission

The PGC has convened seven hearings in the matter so far and in the hearing held on 01.12.2020, the following are present:

Complainant : Present
Respondent : Sh. Kapil Gupta, E.E. (M),
Sh. Mohd. Shakeel, AE (M)
City SP Zone

3. Relevant facts that emerged during the hearing

Sh. Kapil Gupta, Ex. Engineer (M), City SP Zone is present in the hearing and submitted a status report stating that :

“In compliance of orders of the PGC dated 19.10.2020, it is submitted that estimate for repair of common passage of shop No. 202, Kamla Market, which was already sent to L & E Department for providing

“No carelessness until there is a cure.
Wear Mask, follow physical distancing & maintain hand hygiene.”

funds, a reminder for same was also sent on 22.10.2020. But so far budget amounting to Rs. 9,97,000/- for repair of common passage has not been allocated. Further necessary action shall be taken after allocation of budget.”

4. Recommendations of the PGC :

4.1 Addl. Deputy Commissioner, Land & Estate Department is advised to take note of para 3 above, issue necessary directions to the concerned officers to approve the estimate and issue funds to the Maintenance Department, CSP Zone to carry out necessary repair work, in a time bound manner.

4.2 Sh. Kapil Gupta, Ex. Engineer (M)-II, CSP Zone is advised to pursue the matter for allocation of budget with the Land & Estate Department and take necessary action for repair of common passage once the funds are provided by the Land & Estate Department, North DMC.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2019/MCD/90

Dated:

To:

1. Addl. Deputy Commissioner, Land & Estate Department, North DMC, 7th Floor, Dr. S.P. Mukherjee Civic Centre, Delhi – 110002
2. Sh. Kapil Gupta, Ex. Engineer (M)-II, City SP Zone, North DMC, Nigam Bhawan, Old Hindu College Building, Kashmere Gate, Delhi - 110006

Copy for information to :

Sh. Sukh Sagar Nagrath

“No carelessness until there is a cure.
Wear Mask, follow physical distancing & maintain hand hygiene.”