

***“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”***

**PUBLIC GRIEVANCES COMMISSION  
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 12.01.2021

Complainant : Sh. Suresh Tiwari.

Respondent : Chief Executive Officer,  
Delhi Jal Board,  
Through Sh.Sanjay Kumar  
AE(C),  
Sh.Rohit Kumar, JE(C)  
O/o. EE(Pr.) SR-I – Present.

Grievance No. : PGC/2020/A.II/DJB/59

**1. Brief facts of the case**

1.1 A grievance petition has been received from the residents of Durga Block, Tirthankar Nagar (Regn.No.1064) Jain Colony, Road No.6, Naag Mandir (Gali No.2 to 17) for non-laying of sewer line by the Delhi Jal Board in this area.

**2. Facts emerged during the proceedings.**

2.1 Shri Sanjay Kumar, AE(C) filed an action taken report on behalf of Sh. Horender Kumar, EE(Pr) SR-I, of the respondent department. It is stated in the report that “...*The work of laying sewer lines in the said colony has started except in the portion of DDA land. Hence, the issue of laying of sewer line in Durga Block Colony has been resolved.*”

2.2 The complainant is not present. However, an email dated Jan.11, 2021 has been received from the complainant confirming that the work of laying of sewer line has been started by the Delhi Jal Board. He also requested to complete the work repairing work on road which were damaged during starting of sewer work.

### **3. Directions**

3.1 In view of the submissions made on behalf of the respondent department which has also been confirmed by the complainant, the case stands disposed of in the Commission with the directions to Executive Engineer(Pr)SR-I, Delhi Jal Board, to complete laying of sewer line and other repair works in a time-bound manner.

( MRS. MADHU SHARAN )  
MEMBER(PGC)

PGC/2020/A.II/DJB/59/

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delh-110005.
2. Executive Engineer(Pr)SR-I, Delhi Jal Board, GNCT of Delhi, Pocket-D-7, Rohini Sector-6, New Delhi-110085.  
Email: [eeprs11@gmail.com](mailto:eeprs11@gmail.com)
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
5. Sh.Suresh Tiwari