

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-**  
**110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**  
**E mail: [pgcdelhi@nic.in](mailto:pgcdelhi@nic.in)**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 12.01.2021

Complainant : Smt. Sakshi Vohra  
Respondent : Divisional Commissioner,  
Revenue Deptt. GNCTD  
5-Sham Nath Marg, Delhi-110054  
Through :  
Shri Rajiv Ranjhan, Sr. Assistant

Grievance No.: PGC/2020/A.II/Rev./05

**1. Brief facts of the case**

1.1 Smt. Sakshi Vohra filed a grievance petition stating that the District South West, Revenue Department has not taken any action regarding refund of E-stamp of Rs. 4,08,000/- to her.

**2. Facts emerged during the proceeding:**

2.1 Shri Rajiv Ranjan, Sr. Assistant, HQ/Revenue Department filed a status report dated 12.1.2021 under the signatures of SDM-VI /HQ/COS stating that sanction for refund of Rs. 3,67,200/- has been issued. The original voucher was submitted to Accounts Branch, HQ/Revenue Department on 6.1.2021 to generate the bill. The bill vide No. 1201, dated 7.1.2021 was generated and submitted to PAO-VI on 8.1.2021 for release of payment.

2.2 On being enquired, Shri Rajiv Ranjan, Sr. Assistant stated that out of total amount of Rs. 4,08,000/-, refund of Rs. 3,67,200/- will be made as 10% amount has to be deducted as per section 54 of Indian Stamp Act.

**3. Directions**

3.1 The refund voucher for an amount of Rs. 3,67,200/-, after deduction of 10% of an amount, from the total amount of Rs. 4,08,000/- has been issued. The bill has been submitted

*to PAO-VI for payment to the complainant. As such, the grievance stands redressed.*

*3.2 In view of the above, the Commission has decided to close the case in PGC.*

*( SUDHIR YADAV )*

*MEMBER (PGC)*

*PGC/2020/A.II/Rev./05*

*Dated:*

*1 The Divisional Commissioner, Revenue Department, Govt. of NCT of Delhi, 5-Sham Nath Marg, Delhi-110054.*

*2 The SDM-VI/HQ/COS, Revenue Department, Govt. of NCT of Delhi, 5-Sham Nath Marg, Delhi-110054*

*3 Smt. Sakhshi Vohra,*