

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 30th Dec., 2020

Complainant : Ms. Uma Devi

Respondent : Deputy Commissioner,
South Zone, SDMC

Grievance No. : PGC/2018/MCD/50

1. Brief facts of the complaint

Ms Uma Devi has filed a grievance in PGC on 22.03.2018 regarding encroachment on government land by mechanics and taxi drivers. She has requested to take action against this illegal encroachment.

2. Proceedings in the Public Grievances Commission

The PGC has convened seventeen hearings in the matter so far and in the hearing held on 30.12.2020 neither anyone is present from the South Zone nor any status report is submitted. This has been viewed adversely by the Commission. The complainant is also not present in the hearing.

3. Relevant facts that emerged during the hearing :

3.1 The matter of non representation of the department was brought to the knowledge of the Deputy Commissioner, South Zone who assured that he will look into the matter and will depute an officer to attend the Commission.

3.3 On 11.01.2021 Sh. Manish, Asstt. Commissioner, South Zone attended the Commission and informed that as desired during the last hearing in the Commission, show cause notices have been issued to the shopkeepers of the market who have done encroachment on govt. land and are carrying out the trade other than

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the permitted one, to close the illegal activities in the market within 15 days. Further action in the matter will be taken as per the provisions of the DMC Act.

3.4 He further stated that regular encroachment removal actions in the area are being taken by the officers of the South Zone but encroachment has reoccurred and the department is having its own constraint i.e. shortage of staff etc.

4. Recommendations of the PGC

4.1 Sh. Manish, Asstt. Commissioner (Licensing), South Zone is advised to take follow up action on the show cause notices issued to the shopkeepers. He is further advised to take atleast 03 encroachment removal actions in the area within next 20 days and submit a report to the Commission.

4.2 Sh. G.Sudhakar, Deputy Commissioner, South Zone is requested to personally look into the matter as the residents of the area are facing hardships due to noise and chemical pollution.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2018/MCD/50/

Dated:

To:

1. Sh. G.Sudhakar, Deputy Commissioner (South Zone), SDMC, Green Park, New Delhi-110016
2. Sh. Manish, Asstt. Commissioner Licensing, South Zone, SDMC, Green Park, New Delhi-110016

Copy for information to :

Ms Anjali Chauhan

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