

***“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”***

**PUBLIC GRIEVANCES COMMISSION  
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 27.01.2021

Complainant : Sh.Md.Faizan

Respondent : The Director,  
Dte.of Social Welfare,  
Govt.of NCT of Delhi.  
Through Ms.A. Madhavi,  
Dy.Director(FAS) – Present.

Grievance No. : PGC/2020/A.II/DSW/15

**1. Brief facts of the case**

1.1 Sh.Mohd. Aslam filed a grievance petition before Public Grievances Commission, aggrieved by non-receiving of Disability Pension for the last seven months in respect of his son Mohd.Faizan (mentally challenged) from Social Welfare Department, GNCT of Delhi.

**2. Facts emerged during the proceedings.**

2.1 An action taken report has been received from Dy.Director(FAS) of the respondent department. It is stated in the report that *“As per available record, due to inactive Aadhar, disability assistance amount for the month of July, 2019 was returned by the concerned bank.*

*After the necessary correction was made in the data, the total amount of Rs.32,500/- (during the period of July, 2019 to July, 2020) was released on 02.09.2020 into his bank a/c no.xxxx9118 (Oriental*

*Bank of Commerce). After that, the payment of Sh.Faizan is being released regularly by Deptt.of Social Welfare.”*

2.2 The complainant is not present.

**3. Directions**

3.1 In view of the above submissions made by the Dy.Director (FAS) of the respondent department in the action taken report and due to absence of the complainant in the hearing today, the case stands disposed of in PGC.

(MRS. MADHU SHARAN )  
MEMBER(PGC)

PGC/2020/A.II/DSW/15

Dated:

1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. Dy.Director(FAS), Department of Social Welfare, GNCT of Delhi (Financial Assistance Section), GLNS Complex, Behind Delhi Gate, New Delhi-110002.
3. Md.Faizan.