

***“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”***

**PUBLIC GRIEVANCES COMMISSION  
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 27.01.2021

Complainant : Sh.Mahavir Prakash.  
Respondent : The Director,  
Dte.of Social Welfare,  
Govt.of NCT of Delhi.  
Through Ms.A.Madhavi,  
Dy.Director(FAS)  
Sh.Vicky,  
Welfare Officer  
O/o DSWO(SW) – Present.  
Grievance No. : PGC/2020/A.II/DSW/10

**1. Brief facts of the case**

1.1 Shri Mahavir Prakash filed a grievance petition before Public Grievances Commission, with regard to wrong disbursement of Old Age Pension and non-initiation of recovery process in respect of Sh.Khem Chand Sharma (Aadhar Card No.594985253227) /Prakasho Devi (A.No.5901 5406 8689) R/o. Village and Post Office Dhansa, New Delhi.

**2. Facts emerged during the proceedings.**

2.1 No action taken report filed by the representative of the respondent department. However, the representative of DSWO(SW) stated that action is being taken as per rules.

2.2 After going through the submissions made by the complainant and contents of the petition, the Commission is of the view that the grievance petition filed by the complainant is meritless as the same is in the nature of a complaint made by the complainant against some other person with regard to receiving of financial assistance from the respondent department. The complainant has been made aware that such petitions which are not directly concerned with the aggrieved person/complainant are not entertained in the Commission.

### **3. Directions**

3.1 In view of the above, the petition of the complainant stands dismissed with the direction to Dy.Director(FAS) and DSWO(South West) of the respondent department to examine the same for appropriate action as per rules and a report be sent to the Commission.

(MRS. MADHU SHARAN )  
MEMBER(PGC)

PGC/2020/A.II/DSW/10

Dated:

1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. Dy.Director(FAS), Department of Social Welfare, GNCT of Delhi (Financial Assistance Section), GLNS Complex, Behind Delhi Gate, New Delhi-110002.
3. District Social Welfare Officer(South-West), Department of Social Welfare, GNCT of Delhi, C-22/23, Qutub Institutional Area, Udyog Sadan, Katwaria Sarai, New Delhi-110016.
4. Shri Mahavir Prakash.