

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-**  
**110110**  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 27.01.2021

Complainant : Ms. Mem Shri Devi,  
Respondent : Chief Electoral Officer, GNCTD  
Old St. Stephen Building  
Kashmere Gate, Delhi-110006  
Through :  
Shri B.S. Meena, ASO,  
O/o District Election Officer

Grievance No.: PGC/2020/A.II/Election/02

**1. Brief facts of the case**

Smt. Mem Shri Devi filed a complaint stating that except GPF, no retirement benefits have been paid to her by the Election Office, District Central, after her retirement in January, 2019.

**2. Facts emerged during the proceeding:**

2.1 No ATR filed by Shri B.S. Meena, ASO, Office of District Election Officer. The Commission directed him to file a comprehensive status report in the Commission within 2-3 days. SDM (Election) sent status report vide F.DEO/C/825/PF/2016/1927 dated 28.1.2021 under his signature stating the following :-

"The Office of SDM (Election), District Central has released the following payments on account of Pension benefits after retirement in r/o Ms. Mem Shree Devi, and nothing amount is pending on the part of this office for releasing as pensionary benefits after retirement to the said pension :

SNo.	Description of retirement benefits	Amount	Bill No. & date
1.	Final GPF withdrawal	9,96,778/-	Bill No.GPF-368 dated 30.1.2019
2.	Commuted Pension	8,57,421/-	Bill No. Comm-503 dated 07.03.2020
3	Gratuity	5,61,568/-	Bill No. GRA-504, dated

			07.03.2020
4	Leave Encashment (300 days)	4,88,320/-	Bill No. LE-56 dated 12.6.2020
5	UTGEIS	16,293/-	Bill No. INS-63 dated 19.6.2020
6.	Arrear of Pension w.e.f 01.02.2019 to 31.3.2020	2,10,986/-	Bill No. 232 dated 27.1.2020

*The ATR further stated that PPO No. 675802000134 in r/o Ms. Mem Shree Devi, Ex-Senior Assistant has been issued by the PAO-VI, Tis Hazari to Central Pension Accounting Office on dated 22.12.2020.”*

### 3. **Directions**

- 1.1 As per the status report filed, nothing is pending on the part of the department for release of pensionary benefits in respect of the complainant. All the payments pertaining to retirement benefits have been released. PPO has already been issued by the PAO-VI to CPAO on 22.12.2020 for regularisation of pension of the complainant.
- 1.2 PAO-VI is directed to pursue the matter with CPAO for getting pension released to the complainant at the earliest.
- 1.3 It is also advised to evolve a mechanism to pay all pensionary benefits to the retired employees at the time of their retirement.

With the above advice, the Commission has decided to close the case in PGC.

( SUDHIR YADAV )

MEMBER (PGC)

PGC/2020/A.II/Election/02/

Dated:

1. The Chief Electoral Officer, Govt. of NCT of Delhi, Old St. Stephan Building, Kashmere Gate, Delhi-110006
2. District Election Officer, Office of the District Election Officer, District Central, 14, Darya Ganj, New Delhi-110002.
3. SDM (Election), District Central, 14 Darya Ganj, New Delhi-110002.
4. Pay & Accounts Officer, PAO-VI, Tis Hazari Courts, Delhi-110006
5. Ms. Mem Shri Devi