

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 02.02.2021

Complainant : Sh.S.L. Yadav.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh.L.L. Meena, EE(South)-III - Present.

Grievance No. : PGC/2020/A.II/DJB/56

1. Brief facts of the case

1.1 Shri S.L. Yadav has filed a grievance petition in the Public Grievances Commission aggrieved by non-supply of water through tankers at Block L-1st, Gali No.24, Sangam Vihar, Devli Assembly Constituency. Further, no fixed point schedule is in place to supply the water. Despite intimating the concerned authorities number of times, no action has been taken by Delhi Jal Board.

2. Facts emerged during the proceedings.

2.1 Shri L.L. Meena, Executive Engineer (South)-III, Delhi Jal Board, stated that water is being supplied regularly through tankers in the concerned area. He also filed copy of the letter dated 01.02.2021 from the complainant wherein the complainant has given in writing that he is getting water through tankers on weekly basis and he has no further grievance against the respondent department.

2.2 The complainant is not present.

3. Directions :

3.1 Since the complainant is not present and effective steps have already been taken by the respondent department, the case stands disposed of in the Commission.

PGC/2020/A.II/DJB/56

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. Executive Engineer (South)-III, Delhi Jal Board, GNCT of Delhi, Greater Kailash Part-I, New Delhi-110048.
5. Shri S.L.Yadav.