

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-
110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 08.02.2021

Complainant : Sh.Dinesh Chand Jain.
Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi.
Grievance No. : PGC/2020/A.II/Edn./24

1. Brief facts of the complaint

1.1 Sh.Dinesh Chand Jain filed a grievance petition before Public Grievances Commission, aggrieved by misbehavior with the parents and subordinate staff by HOS, SKV School No.1 ID(1516142), West Patel Nagar, New Delhi.

2. Relevant facts emerging during the hearing

2.1 None present on behalf of the respondent department. However, an action taken report (diarised on 01.02.2021 in PGC) has been received from Dy.Director of Education, Zone-16, GNCT of Delhi. It is stated in the report that the *“Complaint dated 16.09.2020 is vague and no specific incident of misbehaviour with the parents and subordinate staff is mentioned. The School has not received any complaint about misbehaviour, partiality etc. from any teacher, staff, parents and SMC etc. Further, the School is functioning in a positive atmosphere with a focus on excellence in the field of academic, extra-curricular and sports and punctuality is observed by all teachers and staffs”*.

2.2 The complainant is not present.

3. Directions of the PGC

3.1 In view of the submissions made in the action taken report received from Dy. Director of Education, District West-A, Zone-16, GNCT of Delhi and the fact that the complainant is not present today, it *prima-facie* appears to be a frivolous and baseless complaint. Hence, the same is dismissed.

(MRS. MADHU SHARAN)
MEMBER

No.PGC/2020/A.II/Edn./24

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Addl. Director of Education/Nodal Officer, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. Dy. Director(HQ), Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054
4. Dy. Director of Education, District West-A, Zone-16, GNCT of Delhi, Karampura, New Delhi-110015.
5. Sh.Dinesh Chand Jain.