

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 09.02.2021

Complainant : M/s. Suryansh Enterprises
Shri Amit – Present

Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi.
Through Sanjeev Singla
Asstt. Section Officer,
O/o. DDE West-A – Present.

Grievance No. : PGC/2020/A.II/Edn./17

1. Brief facts of the complaint

1.1 A complaint has been received from M/s. Suryansh Enterprises, A-6/79, Paschim Vihar, New Delhi, aggrieved by non-payment of Rs.49,718/- on account of Outstanding bills for the year 2016-17 & 2017-18 from the Office of Dy. Director of Education, Distt. West-A, Karam Pura, New Delhi for supplying of stationery etc.

2. Relevant facts emerging during the hearing

2.1 Shri Sanjeev Singla, ASO appearing on behalf of Dy. Director of Education, Distt West-A, GNCT of Delhi, filed an action taken report. It is stated in the report *"Bills in respect of the outstanding payment of Rs.40,525/- in lieu of supply of various items by M/s. Suryansh Enterprises has been submitted in PAO-18 on 21.01.2021 vide bill no.CB-289 for payment.*

Photocopy of the bill submitted in PAO-18 has been furnished.

2.2 Through letter dated 12.02.2021, Shri Amit, representative of M/s. Suryansh Enterprises informed the Commission that they have received Rs.40,525/- from Dy.Director of Education, West-A, Karampura. The complainant thanked the Commission for redressal of its grievances.

3. Directions of the PGC

3.1 In view of the fact that M/s. Suryansh Enterprises has received the outstanding payment to the tune of Rs.40,525/- from Dy.Director of Education, West-A, Karampura, the case of the complainant stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER

No. PGC/2020/A.II/Edn./17

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. The Deputy Director(HQ)/Nodal Officer, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. Dy.Director of Education, GNCT of Delhi, District West-A, Karampura, New Moti Nagar, New Delhi-110015.
4. M/s. Suryansh Enterprises.