PUBLIC GRIEVANCES COMMISSION GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110 Tel Nos. 011-23379900-01 Fax No.011-23370903

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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 02.02.2021

Complainant: Sh. Sanjeev Sehgal.

Respondent: The Chief Executive Officer,

Delhi Jal Board, GNCTD

Through Sh.Ved Prakash, ASO

Sh. Bhoopendra Pathak,

O/o. ZRO(NW)-II, Rohini – Present.

Grievance No. : PGC/2019/A.II/DJB/72 & PGC/2020/A.II/DJB/49 (Clubbed)

1. Brief facts of the case

1.1 Shri Sanjeev Sehgal, complainant has filed a grievance petition in the Public Grievances Commission aggrieved by imposition of additional sewerage maintenance charges @ Rs.1000/- per month from 01.04.2011 to 16.01.2016 amounting to Rs.57750/- against his already disconnected water connection K.No.0665070000 of Rohini Zone.

2. Facts emerged during the proceedings.

- 2.1. The representative of the respondent department has taken the same stand as stated in the action taken report dated 29.10.2020 filed by ZRO(Rohini) in the hearing held on 03.11.2020.
- 2.2 The complainant is not present.

3. Directions:

3.1 The case of the complainant stands disposed of as the Commission feels that exercise has been completed by the respondent department in examining the matter again afresh as per rules and also due to fact that the complainant has not appeared before PGC to make his submissions.

(MRS. MADHU SHARAN) MEMBER(PGC)

- 1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
- 2. The Director (Revenue), Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
- 3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
- 4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi E mail: ee.blkuru1963@gmail.com
- 5. The Zonal Revenue Officer(NW)-II, Delhi Jal Board, GNCT of Delhi, Sector-6, Near Vishram Chowk, Rohini, New Delhi-110085.
- 6. Shri Sanjeev Sehgal.