

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 08<sup>th</sup> Feb., 2021

Complainant : Suo Moto

Respondent : Deputy Commissioner,  
South Zone, SDMC

Grievance No. : PGC/2021/MCD/07

**1. Brief facts of the complaint**

Suo Moto Cognizance has been taken by the Commission regarding poor condition of road, connecting two villages, at Fatehpur Beri on the basis of a newspaper report.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened first hearing in the matter on 08.02.2021 and the following are present :

Sh. Satyavir, C.S.I.

**3. Relevant facts that emerged during the hearing :**

3.1 Shri Satyavir, C.S.I., South Zone is present in the hearing and submitted a report stating that :

*“the road in question is under the jurisdiction of PWD and presently PWD is carrying out construction on storm water drain.*

*It is further submitted that SDMC had deployed one mechanical sweeping machine at this road to control the dust on road.”*

3.2 It was observed by the Commission that the road about which officers have submitted a report is different from the road under complaint. He was advised to furnish photographs of the concerned by lanes, which belongs to MCD and are the matter of complaint.

***“No carelessness until there is a cure.  
Wear Mask, follow physical distancing & maintain hand hygiene.”***

3.3 Now on 15.02.2021 more photographs have been submitted by the ASI of road from Chandanhola Village to Fatehpur Beri Village wherein garbage from the road has been removed by the DEMS Department of SDMC.

3.4 A status report has also been submitted from the Asstt. Engineer (M)-IV, South Zone, SDMC stating that :

*“In this matter, the estimate has been framed for improvement / development of lane from PNB Bank (SSN Marg) to transformer (Surender House) in Fatehpur Beri Village in Ward No. 72-S amounting to Rs. 1,63,00,400/-. After allocation of budget tender will be called.”*

#### **4. Recommendations of the PGC**

4.1 Sh. Satyavir, C.S.I, South Zone is advised to ensure regular cleaning of area by the concerned field staff so that the same can be prevented from garbage lying on roads.

4.2 Asstt. Engineer (M-IV), South zone, SDMC is advised to pursue the matter for allocation of budget with the concerned authorities and take up the repair work, once the budget is allocated.

With the above directions the matter stands closed in the Commission.

(SUDHIR YADAV)  
MEMBER

No. PGC/2021/MCD/07/

Dated:

To:

1. Sh. Satyavir, Chief Sanitary Inspector, DEMS Department, South Zone, SDMC, Green Park, New Delhi-110016
2. Asstt. Engineer (M-IV), South Zone, SDMC, O/o the Ex. Engineer (M-IV), Pushp Vihar, New Delhi - 110017

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