

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 09.02.2021

Complainant : Suo Moto

Respondent : Deputy Commissioner (Civil Lines
Zone), North DMC,

Grievance No. : PGC/2021/MCD/02

1. Brief facts of the complaint

Public Grievances Commission has taken suo moto cognizance of newspaper report regarding overflowing of sewage water in the lanes of Sant Nagar.

2. Proceedings in the Public Grievances Commission

The PGC has convened first hearing in the matter on 09.02.2021 and the following are present:

Sh. Chaman Lal, Asst. Engineer (M)-I
Sh. Surinder Singh, ASI

3. Relevant facts that emerged during the hearing

3.1 Shri Chaman Lal, Asstt. Engineer, (M-I) and Sh. Surender Singh, ASI are present in the hearing and submitted a report stating that :

“Regarding open flow of sewage at B-Block, Gali No. 80, Sant Nagar, Burari, Delhi it is submitted that the complaint has been attended and needful done by cleaning / de-silting of drain by the Sanitation Department/CLZ and Maintenance Department/CLZ.”

***“No carelessness until there is a cure.
Wear Mask, follow physical distancing & maintain hand hygiene.”***

3.2 The officers present in the hearing further informed that in future regular cleaning / de-silting will be done by the department.

4. Recommendations of the PGC

Sh. Chaman Lal, Asstt. Engineer (M-I) & Sh. Surender Singh, A.S.I., Civil Lines Zone are advised to ensure that regular de-silting and cleaning measures are taken in the area in larger public interest

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2021/MCD/02/

Dated :

To:

1. Shri Chaman Lal, Asstt. Engineer (M-I), Civil Lines Zone, North DMC 2nd Floor, 16, Rajpur Road, Delhi – 110054
2. Sh. Surender Singh, A.S.I., Civil Lines Zone, North DMC, 16, Rajpur Road, Delhi – 110054

***“No carelessness until there is a cure.
Wear Mask, follow physical distancing & maintain hand hygiene.”***