

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 08.03.2021

Complainant : Rashtravadi Yuva Kranti Sena.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh.Birendra Singh,
Zonal Engineer (South)-I – Present.
Grievance No . : PGC/2020/A.II/DJB/57

1. Brief facts of the case

1.1 A grievance petition has been received from Rashtravadi Yuva Kranti Sena with regard to non-supply of water in B-Block & C-Block, Kusumpur Pahadi.

2. Facts emerged during the proceedings.

2.1 Shri Birendra Singh, Zonal Engineer(South)-I, of the respondent department filed an action taken report. It is stated in the report that *“Kusumpur Pahari is a huge JJ Cluster having population of 1 lakh persons. This JJC is inhabited on DDA land since 30 years adjacement to Posh Colony Vasant Vihar and other three sides are surrounded by DDA forest land.*

There are five blocks viz. A, B,C,D & E and entry is from Vasant Vihar side(A Block).

The water supply of this JJC is being maintained by DJB with the help of local tubewells and through tankers. Efforts are being made to enhance the facility of water to this JJC area by DJB as the population is increasing rapidly as Jhuggies are converted to double storeyed. The water supply was being made through 8 nos. local tubewells and 17 trips of water tankers per day (12 trips of 9 KL and 05 trips of 3 KL) upto year 2016-2017.

At present, water supply has improved with the help of 15 local tubewells and 34 trips of water tankers per day (22 trips of 9 KL and 12 trips of 3 KL).

The water supply is provided equally to each and every block per day of the area by DJB without any partiality.

To resolve the issue of affected residents to ensure the water tanker supply at Bhatia point from 1 trip per day to 2 trips per day increased as on average basis and re-scheduled as followings:-

1. *Friday, Saturday, Sunday, Monday and Tuesday = 2 trips of 9 KL daily.*
2. *Wednesday = 3 trips of 9 KL*
3. *Thursday = 1 trip of 9 KL*

2.2 None present on behalf of the affected residents of the concerned area. On the last date of hearing also, none was present for the complainants. The Commission observes that the complainant is not interested in pursuing the matter and hence, the complaint seems frivolous. The complainant is advised not to file such frivolous complaints in future otherwise no such petition filed by him will be entertained in the Commission.

2.3 Further, from the submissions made in the action taken report, Shri Satish Kumar, Executive Engineer(S)-I of the respondent department has stated that the water supply has improved with the help of 15 local tubewells and 34 trips of water tankers per day.

3. Directions :

3.1 In view of the appropriate and prompt action taken by the Executive Engineer of the respondent department in resolving the grievances and in view of the fact that the complainant has never appeared before the Commission to apprise the status of his grievance, the case of the complainant stands disposed of.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2020/A.II/DJB/57

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. Executive Engineer (South-I), Delhi Jal Board, GNCT of Delhi, J-Block, Opposite Saket Market, Saket, New Delhi-110017.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Rashtravadi Yuva Kranti Sena.