

*“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”*

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**  
**Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail : pgcdelhi@nic.in**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 08.03.2021

Complainant : Sh.Devendra Mohan.  
Respondent : The Director,  
Dte.of Social Welfare,  
Govt.of NCT of Delhi.  
Through  
Sh.Sanjay Kumar,  
Superintendent (NW) – (I&II) – Present.

Grievance No. : PGC/2020/A.II/DSW/11

**1. Brief facts of the case**

1.1 Shri Devendra Mohan filed a grievance petition before Public Grievances Commission, aggrieved by non-receiving of Old Age Pension for the period April to July 2020 from Social Welfare Department, GNCT of Delhi.

**2. Facts emerged during the proceedings.**

2.1 An action taken report has been filed on behalf of Dy. Director(FAS), of the respondent department. It is stated in the report that *“As per available OAA records, necessary corrections related to complainant’s age has been done by the concerned DSWO(NW-I) on 26.09.2019. Accordingly, enhanced payment @ Rs.2500/- p.m. has been released regularly since September, 2019 into his a/c xxxx2548, Indian bank.*

*Copy of PFMS statement is enclosed with the report.*

2.2 Superintendent, Distt.North (I&II) of the respondent department has also confirmed the above position.

**3. Directions**

3.1 The complainant, despite directions issued by the Commission, has not appeared in any of the hearings held before the Commission and seems to be not interest in pursuing the case. Therefore, the case cannot be heard in the Commission anymore.

3.2 With these directions, the case is disposed of.

PGC/2020/A.II/DSW/11

Dated:

1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi,  
GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. Dy.Director(FAS)/LO, Department of Social Welfare,  
GNCT of Delhi (Financial Assistance Section), GLNS  
Complex, Behind Delhi Gate, New Delhi-110002.
3. Superintendent, District North West (I&II), Deptt.of Social  
Welfare, Govt.of NCT of Delhi, NPS Building, Sec.IV,  
Rohini, New Delhi-110085.
4. Shri Devendra Mohan