

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97**

Date of hearing: 18.03.2021

Complainant : Sh.Anil Kumar Dahiya
Respondent : Addl.Chief Secretary (Power),
Govt. of NCT of Delhi.
Through Sh.Sudharshan Bhattacharya,
Manager, BSES RPL - Present.
Grievance No. : PGC/2021/A.II/Power/16

1. Brief facts of the case.

1.1 Sh.Anil Kumar Dahiya, filed a grievance petition before Public Grievances Commission, aggrieved by non-providing of domestic electricity connection against CA No.153226421, 153226422 and 153226423.

2. Facts emerged during the proceedings

2.1 Sh.Sudharshan Bhattacharya, Manager, BSES RPL filed an action taken report. It is stated in the report that “Meter Nos.26938829, 26938820 and 26938793 has already been installed on 06.02.2021 against the CA nos. mentioned in the grievance.

Earlier consumer was not agreeing to get the meters installed through bus bar and single cable.”

2.2 The complainant is not present. However, when contacted today, he telephonically informed that the electricity meters have been installed.

3. Directions of the PGC:

3.1 In view of the submissions made by the complainant that his grievances have been resolved, the case is disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2021/A.II/Power/16

Dated:

1. Addl.Chief Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Head, Customer Care, BSES Rajdhani Power Ltd. BSES Bhawan, C-Block, 1st Floor, Nehru Place, New Delhi-110019.
3. Sh.A.K. Dahiya.