

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97**

Date of hearing: 12.04.2021

Complainant : Sh.V.S. Yaadav.

Respondent : Addl.Chief Secretary (Power),
Govt. of NCT of Delhi.

Sh. Sudharshan Bhattacharya,
Manager, BSES Rajdhani Power Ltd. - Present.
Grievance No. : PGC/2021/A.II/Power/18

1. Brief facts of the case.

1.1 Sh.V.S. Yaadav filed a grievance petition before Public Grievances Commission, aggrieved by non-installation of street lights in Jhuljhuli Village under Chief Minister Street Light Project. It is stated that only five(05) street lights have been installed against 20 -30 forms.

2. Facts emerged during the proceedings

2.1 Shri Sudharshan Bhattacharya, Manager, BSES Rajdhani Power Limited filed a copy of the email letter dated 18/03/2021 from Shri V.S. Yaadav addressed to the Commission. It is stated in the letter that *“The respondent department(BSES RPL) has intimated that as per the demand of 12 street lights from Delhi Government, BSES RPL has taken action and installed 5 – 6 lights in the village. Further, out of 12, some persons had refused to install the lights and in some cases, contact could not be made. Further, due to outbreak of Corona pandemic, the department could not take any action further.*

It is further stated in the letter by the complainant that he is satisfied with the stand/action taken by the respondent department.

2.2 The complainant is not present.

3. Directions of the PGC:

3.1 In view of the submissions made by the representative of the respondent department and, as stated in the said letter furnished by the representative of the BSES RPL today, the case of the complainant stands disposed of in the Commission with the advice to Head, Customer Care, BSES Rajdhani Power Ltd. that grievance of the complainant, if any, received in future, shall be dealt with promptly and as per rules.

3.2 The complainant is advised to follow up the issue on PGMS Portal.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2021/A.II/Power/18

Dated:

1. The Addl.Chief Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Head, Customer Care, BSES Rajdhani Power Ltd. BSES Bhawan, C-Block, 1st Floor, Nehru Place, New Delhi-110019.
3. Shri V.S. Yaadav.