

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97**

Date of hearing: 14.06.2021

Complainant : Sh.Sagar Anand.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD

Grievance No. : PGC/2021/A.II/DJB/14

1. Brief facts of the case

1.1 A grievance petition has been received from Sh.Sagar Anand on 22.02.2021 regarding water logging, overflowing of sewer on road namely Satguru Ram Singh Marg, Behind Patel Nagar Railway Station, near PWD Office, for the last many months.

2. Facts emerged during the proceedings.

2.1 The case could not be taken up on the scheduled date of hearing i.e. 01.06.2021 due to lockdown which was imposed due to unprecedented surge in COVID-19 cases and in order to break the transmission chain of COVID-19 virus.

2.2 An action taken report 27.05.2021 has been received from Shri Trilok Chand, Executive Engineer(West)-II, Delhi Jal Board. It is stated in the report by the Executive Engineer(West)-II that *“900 mm dia sewer line has been desilted and there is no sewer overflow at Rama Road.”*

Photographs of the site are also enclosed with the report.

3.1 Directions :

3.1 In view of the submissions made in the report by the Executive Engineer(West)-II, Delhi Jal Board, GNCT of Delhi, the case of the complainant stands disposed of.

3.2. Executive Engineer(West)-II, Delhi Jal Board, GNCT of Delhi, is advised to ensure that there is no water logging/overflowing of sewer on the said site in future. Regular inspection be carried out in this regard.

3.3 The complainant is advised to approach Executive Engineer(West)-II, Delhi Jal Board, GNCT of Delhi, in case he has any further grievance with regard to present issue raised in his petition.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2021/A.II/DJB/14

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. Executive Engineer(West)-II, Delhi Jal Board, GNCT of Delhi, D-Block, Moti Nagar, New Delhi-110 015.
E mail: ewest2@yahoo.com
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh. Sagar Anand.