

*“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”*

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**  
**Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 12.04.2021

Complainant : Sh.Dheeraj Kumar.  
Respondent : Chief Executive Officer,  
Delhi Jal Board,  
Through Shri Manoj Kumar,  
Z.E.-VI (West)-I – Present.  
Grievance No. : PGC/2021/A.II/DJB/13

**1. Brief facts of the case**

1.1 Shri Dheeraj Kumar filed a grievance petition before Public Grievances Commission, aggrieved by supply of dirty and contaminated water at his residence F-165, Vishnu Garden, New Delhi.

**2. Facts emerged during the proceedings.**

2.1 Sh. Manoj Kumar, Z.E.-VI(West)-I of the respondent department filed an action taken report. It is stated by him that *“Water supply has been checked by the field staff on 09.03.2021 (evening) and 10.03.2021(morning) at F-165, Vishnu Garden and found clean and clear. The complainant was also present with the staff.”*

2.2 The complainant is not present. However, when contacted telephonically today, he expressed his satisfaction over action taken by the respondent department. He also informed the Commission that he is getting clean water at present.

**3. Directions**

3.1 In view of the action taken by the respondent department, the case of the complainant stands disposed of in the Commission.

( MRS. MADHU SHARAN )  
MEMBER(PGC)

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delh-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
4. Sh.Dheeraj Kumar.