

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97**

Date of hearing: 06.04.2021

Complainant : Sh.Syed Hifzur Rehman Hashmi.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh.Jitesh Srivastava
J.E., C/o.EE(C)-I
Sh.Mukesh Gupta,
ZE, C/o.EE(C)-I – Present.

Grievance No. : PGC/2021/A.II/DJB/15

1. Brief facts of the case

1.1 Sh.Syed Hifzur Rehman Hashmi, complainant, filed a grievance petition in the Public Grievances Commission aggrieved by non-supply of water for the last one and a half month in the entire locality of street Koliyan, Suiwalan, Darya Ganj (Ward-84).

2. Facts emerged during the proceedings.

2.1 Shri Mukesh Gupta, ZE, appearing on behalf of Executive Engineer(Central)-I of the respondent department filed an action taken report. It is stated in the report that *“At this time, water supply is normal in street Koliyan. Consent letter of the residents have also been enclosed. The same has also been informed to the complainant also.”*

It is also stated by the representatives of the respondent department that the complainant does not reside in the said locality.

2.2 The complainant is not present.

3. Directions :

3.1 In view of the appropriate action taken and submission made in the action report by EE(Central)-I, DJB, the case of the complainant stands disposed of in the Commission.

3.2 The Commission is of the view that in such cases where the complainant do not appear before the Commission to pursue his/her grievances will not be re-opened in future.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2021/A.II/DJB/15

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Executive Engineer (Central)-I, Delhi Jal Board, GNCT of Delhi, Near UGR & BPS Ramlila Ground, JLN Marg, New Delhi-110002.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh.Syed Hifzur Rehman Hashmi.